



FROM THE DESK OF BRUCE SIMPSON, CITY OF DETROIT OMBUDSMAN



"Improving Your Quality of Life on a Daily Basis"



Hello Detroit!

I am honored to serve as your City of Detroit Ombudsman for the ninth year, 2024. My team and I are committed to providing you with dependable service and accountability as we work to rebuild our city. We aim to ensure that every neighborhood in Detroit is included in the city's resurgence. While we have made significant progress in previous years, we know there is always room for improvement. I will continue to focus on improving the operation of my office to serve your needs better.

I am dedicated to working on the following areas on behalf of residents:

- Identifying areas for improvement in the city
- Evaluating policies to serve residents better
- Advocating for tax-paying city residents
- Analyzing the city's budget
- Complaint resolution pertaining to City services

Improving your quality of life is a team effort. I am committed to serving you and ensuring your local government hears your voice.

Don't hesitate to contact us Monday through Friday, 8:30 a.m. – 4:30 p.m.

☎ (313) 224-6000 ✉ Ombudsman@detroitmi.gov 📷 [cityofdetroitombudsman](https://www.instagram.com/cityofdetroitombudsman)

📘 Bruce Simpson, City of Detroit Ombudsman 🌐 [Cityofdetroitmi.gov/Ombudsman](https://www.cityofdetroitmi.gov/Ombudsman)

Walk-Ins – Coleman A. Young Municipal Center, 2 Woodward Ave, Room 114, Detroit, MI 48226

Visit Us during our **Satellite Locations and hours**, or **Connect** with us **Virtually**.

(Visit our website at www.Detroitmi.gov/Ombudsman for additional Virtual and Satellite information.)

Click on the QR Code below for Satellite location, dates, and times.

Best regards,

Bruce Simpson
Ombudsman,
City of Detroit

