



DETROIT DEPARTMENT OF TRANSPORTATION



ANTI-DISCRIMINATION POLICY

The Detroit Department of Transportation (DDOT) ensures the right of all to participate in programs and services we provide. All DDOT passengers will be treated equally and will not be excluded from participation in, denied the benefits of, or subjected to discrimination under any federally funded program or activity on the grounds on RACE, COLOR, or NATIONAL ORIGIN, as protected by Title VI of the Civil Right Act of 1964.

Any person who believes he/she has experienced discrimination **MAY FILE A COMPLAINT WITHIN ONE HUNDRED-EIGHTY (180) DAYS following the date of the alleged discriminatory action.** The complaint should include a description of the alleged action, the complainant's name, address, and telephone number.

File your complaint:

- **In Writing:** Detroit Department of Transportation
ADA Office
1301 E. Warren
Detroit, MI 48207
- **By Telephone:** Detroit Department of Transportation
Customer Service Center
(313) 933-1300
(888) DDOT-BUS (Toll Free for calls outside 313)
(313) 834-3434 (TDD/TTY)
- **By E-mail:** DDOTtitle6@detroitmi.gov

For more information on Title VI, visit our website:

www.RideDetroitTransit.com