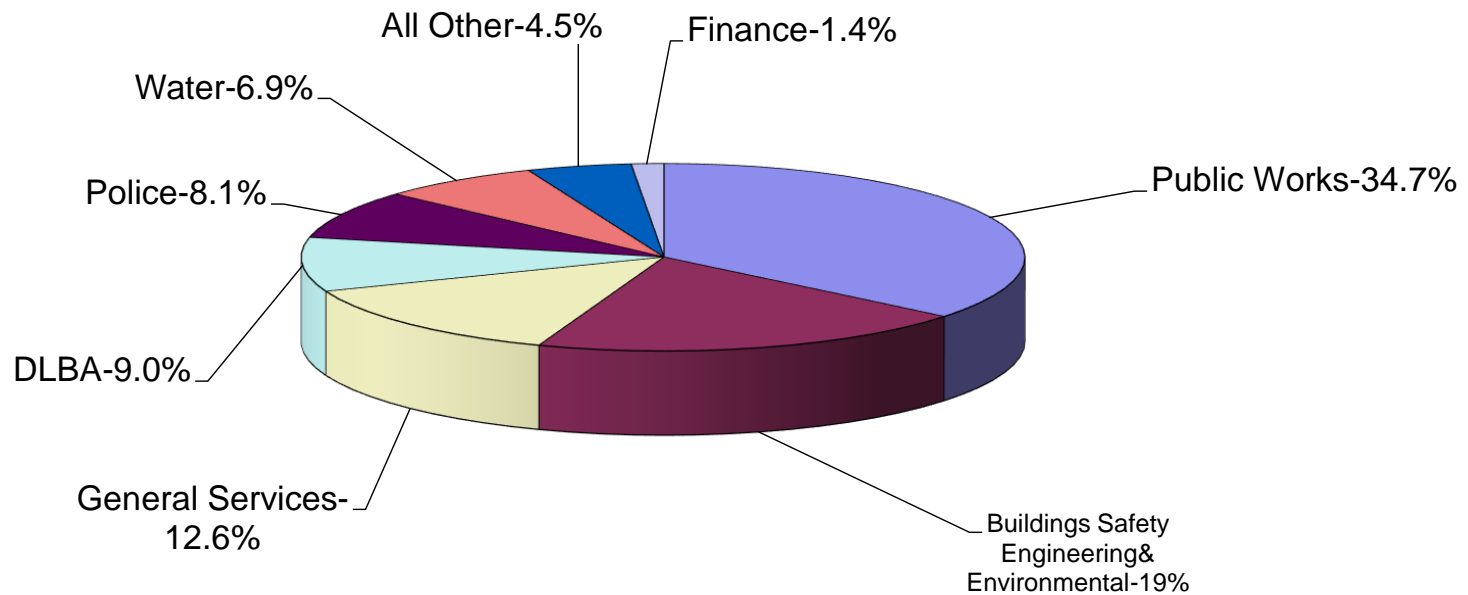


## Ombudsman Complaints by Department



“All Other” represents several departments with less than two percent of the total complaints and as a result they were combined for chart clarity purposes.