



# WATER AND SEWERAGE DEPARTMENT

Total Amount due by 11/17/16

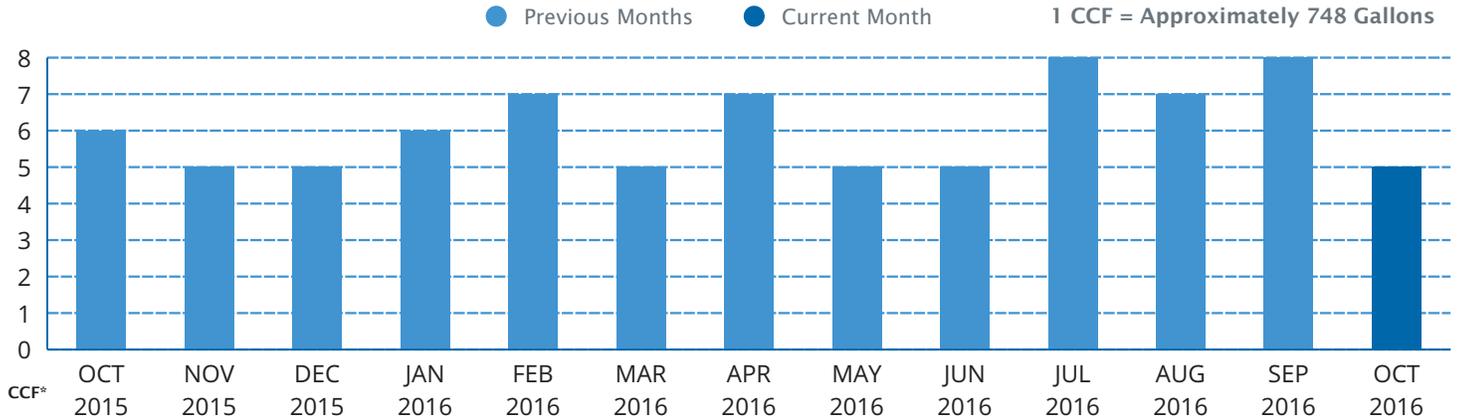
# \$73.98

Account Name JOHN SAMPLE  
Account Number 312-1100.300



Thank you, we received your last payment of \$76.64 on 10/14/16

## Usage History



My Water Usage This Month

### 3,740 Gallons



Ending Read 815 Actual  
Beginning Read 810 Actual  
Usage 5 CCF

My Water Usage Same Month Last Year

### 4,488 Gallons



Additional bill information on back

**Did you know?** The average person uses the amounts of water shown below for everyday activities. Use less, save more!

- **Brushing teeth** - 3 gallons per day
- **Dishwasher** - 15 gallons per load
- **Washing Machine** - 45 gallons per load
- **Toilet** - 25 gallons per day per person
- **Shower** - 40 gallons per 10 minutes
- **Bath** - 20 gallons

*Fold, detach and mail this portion with your check or money order made payable to Board of Water Commissioners.*



City of Detroit  
Water and Sewerage Department  
PO BOX 32711 Detroit, MI 48232-0711

Bill Date 10/27/16  
Account Number 312-1100.300  
Service Address 5111 MAIN ST

Total Amount Due

# \$73.98

If paid after 11/17/16

\$77.68

Amount Enclosed \$ \_\_\_\_\_

Pay by mail, by phone or online at [www.detroitmi.gov/paymywaterbill](http://www.detroitmi.gov/paymywaterbill)  
See reverse side for more information on bill payment

Please include your account number on your form of payment.

SEND REMITTANCE TO:



DETROIT WATER AND SEWERAGE DEPARTMENT  
PO BOX 32711  
DETROIT MI 48232-0711



90000-DET200000-000000  
John Sample  
5111 MAIN STREET  
DETROIT, MI 48226

3121000300 0000007398

## Account Information

Account Name JOHN SAMPLE  
Account 312-1100.300  
Service Address 5111 MAIN ST  
Customer Class RESIDENTIAL  
Service Dates 09/14/16 - 10/16/16  
Bill Date 10/27/16

## Meter Information

Meter Number 100001238  
Meter Size 3/4"  
Meter Service \$10.24  
Start Read Date 09/14/16  
Beginning Meter 810  
End Read Date 10/16/16  
Ending Meter Read 815  
Usage 5 CCF  
Days Billed 32 Days

## October Bill Details

Previous Balance \$76.64  
Payments Received - *Thank you!* -\$76.64  
**Balance Forward \$0.00**

### Current Water Charges

Water Usage 5 CCF @ \$2.35 \$11.75  
Water Service Charge \$10.24 @ 1 month \$10.24  
**Water Subtotal \$21.99**

### Current Sewer Charges

Sewerage Disposal 5 CCF @ \$5.202 \$26.01  
Sewerage Service Charge \$5.62 @ 1 month \$5.62  
Drainage Charge \$20.36 @ 1 month \$20.36  
**Sewer Subtotal \$51.99**

**Total Water & Sewer Charges \$73.98**

**Total Amount Due by 11/17/16**

**\$73.98**

*If you pay after the due date, a 5% penalty will be added to your next bill.  
Payments after 10/14/16 are not included.*

## Message Board

This is the marketing message area powered by UChange.

Electronic Check and Credit/Debit Cards accepted.  
Credit/Debit Cards only accepted online at [www.detroitmi.gov/paymywaterbill](http://www.detroitmi.gov/paymywaterbill)



### Easy ways to pay



Auto Pay



Same day  
by phone  
313-267-8000



Online  
[www.detroitmi.gov/  
paymywaterbill](http://www.detroitmi.gov/paymywaterbill)



Mail  
PO Box 32711  
Detroit, MI 48232



In Person  
Customer Care Centers  
735 Randolph  
13303 E. McNichols  
15600 Grand River

## Complaints/Disputes and Past Due

It is the customer's responsibility to inform the utility of any billing dispute. A monthly-billed customer may dispute a bill not later than twenty-eight (28) days after the billing date. After the period expires, the customer forfeits the right to dispute the bill. All amounts not in dispute are due and payable.

PAST DUE - The past due amount includes a 5% payment penalty. This bill is a lien against the property served. For more information you may visit us online at [www.detroitmi.gov/DWSD](http://www.detroitmi.gov/DWSD)