

2017 Water Quality Report

Published in 2018

A Message to Our Consumers

Drinking water quality is important to our community and the region. The Detroit Water and Sewerage Department (DWSD) and the Great Lakes Water Authority (GLWA) are committed to meeting state and federal water quality standards including the Lead and Copper Rule. This 2017 Water Quality Report highlights the performance of GLWA and DWSD water professionals in delivering some of the nation's best drinking water. Together, we are committed to protecting public health and maintaining open communication with the community about our drinking water.

To stay informed, we encourage you to register for water alerts via email and text message at detroitmi.gov/dwsd. Our water quality standards are mandated by the Environmental Protection Agency (EPA) and the Michigan Department of Environmental Quality (MDEQ).

How Services Are Provided

The GLWA treats and distributes drinking water for our community. DWSD operates more than 2,700 miles of water mains within the city that carry this water to the service line of your home or business. The system uses source water drawn from three intakes. Two source water intakes are located in the Detroit River: one to the north near the inlet of Lake St. Clair, and one to the south near Lake Erie. The third intake is located in Lake Huron. The GLWA has operated and managed five water treatment plants since 2016. Four of the plants treat source water drawn from the Detroit River intakes. The fifth water treatment plant located in St. Clair County, uses source water drawn from Lake Huron. Detroit customers are provided service from four plants that treat source water drawn from the Detroit River.

Source Water Proctection

Your source water comes from the Detroit River, situated within the Lake St. Clair, Clinton River, Detroit River, Rouge River, Ecorse River watersheds, in the U.S. and parts of the Thames River, Little River, Turkey Creek and Sydenham watersheds in Canada. The Michigan Department of Natural Resources in partnership with the U.S. Geological Survey, DWSD, and the Michigan Public Health Institute, performed a source water assessment in 2004 to determine the susceptibility of potential contamination in these watersheds. The susceptibility rating is on a seven-tiered scale from "very low" to "very high" based primarily on geologic sensitivity, water chemistry and contaminant sources. The susceptibility of the Detroit River source water intakes were determined to be highly susceptible to potential contamination. However, all four Detroit water treatment plants that use source water from the Detroit River have historically provided satisfactory treatment to meet drinking water standards.

The GLWA initiated source water protection activities include chemical containment, spill response and a mercury reduction program. In 2016, the MDEQ approved the GLWA Surface Water Intake Protection Program plan. The programs include the following seven elements: roles and duties of government units and water supply agencies, delineation of source water protection areas, identification of potential contaminant sources, management approaches for source water protection, contingency plans, siting of new sources and public participation. For additional information about the Source Water Assessment report, call 313-926-8102.

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Substances Found in Source Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and in some cases, radioactive materials and substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treament plants, septic systems, agricultural livestock operations, and wildlife;
- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses;
- Organic chemical contaminants, including synthetic and volatile organics, which are by-products of industrial
 processes and petroleum production, which can also come from gas stations, urban stormwater runoff and septic
 systems; and
- Radioactive contaminants, which can be naturally occurring or the result of oil and gas production and mining activities.

In order to ensure tap water is safe to drink, the EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food & Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for human health. Drinking water, including bottled water, may reasonably be expected to contain small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at 800-426-4791.

Lead

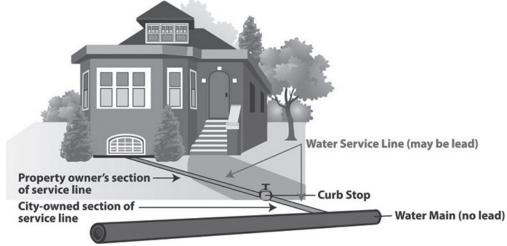
When lead is present in water, it is primarily from corrosion of materials and components associated with service lines and home plumbing. The water provided to DWSD customers contains a corrosion inhibitor, orthophosphate, to minimize lead release from lead service lines and other lead components. DWSD is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components.

If present, elevated levels of lead can cause serious health and development problems, especially for pregnant women and young children. When your water has been sitting for several hours, you can minimize the potential for lead exposure by running water from your tap until the water is cold and then running the water for two more minutes before using for drinking or cooking. Always use cold water for drinking and cooking.

DWSD conducted Lead and Copper Rule sampling in 2016, one year before a requirement by the EPA. The sampling results show that all the homes tested had lead levels below the EPA action level, which is 15 parts per billion (ppb).

The MDEQ certified that DWSD's 90th percentile for lead was 4 ppb, well below the EPA action level.

If you are concerned about lead in your water, visit detroitmi.gov/leadsafe or call 313-964-9300. Information on lead in drinking water, testing methods and steps you may take to minimize exposure are available from the EPA Safe Drinking Water Hotline at 800-426-4791 or at epa.gov/safewater/lead. DWSD offers frequently asked questions and other information about lead and water quality at detroitmi.gov/dwsd.



The Detroit Water and Sewerage Department wants you to know your tap water meets or surpasses all federal and state standards for quality and safety.



Health Concerns

Some people have greater vulnerability to contaminants in drinking water than the general population. Immuno-compromised persons such as people undergoing chemotherapy, persons who have undergone organ transplants, people with AIDS or other immune system disorders, the elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The EPA and Center for Disease Control guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the EPA. For more information about contaminants and potential health effects, contact the EPA's Safe Drinking Water Hotline at 800-426-4791.

Great Lakes Water Authority voluntarily monitors for the protozoans Cryptosporidium and Giardia. The December 2017 untreated water sample collected at the Belle Isle intake contained 1 Giardia cyst. All other samples collected in the year 2017 were absent for the presence of Cryptosporidium and Giardia in the untreated water. Systems using surface water like GLWA must provide treatment so that 99.9 percent of Giardia lamblia is removed or inactivated.

Key to the Detected Contaminants Table

SYMBOL	ABBREVIATION	DEFINITION/EXPLANATION
>	Greater than	
°C	Celsius	A scale of temperature in which water freezes at 0° and boils at 100° under standard conditions.
AL	Action Level	The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements which a water system must follow.
HAA5	Haloacetic Acids	HAA5 is the total of bromoacetic, chloroacetic, dibromoacetic, dichloroacetic, and trichloroacetic acids. Compliance is based on the total.
LRAA	Locational Running Annual Average	The average of analytical results for samples at a particular monitoring location during the previous four quarters.
MCL	Maximum Contaminant Level	The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
MCLG	Maximum Contaminant Level Goal	The level of contaminant in drinking water below which there is no known or expected risk to health.
MRDL	Maximum Residual Disinfectant Level	The highest level of disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MRDLG	Maximum Residual Disinfectant Level Goal	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLG's do not reflect the benefits of the use of disinfectants to control microbial contaminants.
n/a	not applicable	
ND	Not Detected	
NTU	Nephelometric Turbidity Units	Measures the cloudiness of water.
pCi/L	Picocuries Per Liter	A measure of radioactivity.
ppb	Parts Per Billion (one in one billion)	The ppb is equivalent to micrograms per liter. A microgram = 1/1000 milligram.
ppm	Parts Per Million (one in one million)	The ppm is equivalent to milligrams per liter. A milligram = 1/1000 gram.
RAA	Running Annual Average	The average of all analytical results for all samples during the previous four quarters.
TT	Treatment Technique	A required process intended to reduce the level of a contaminant in drinking water.
TTHM	Total Trihalomethanes	Total Trihalomethanes is the sum of chloroform, bromodichloromethane, and bromoform. Compliance is based on the total.
μmhos	Microohms	Measure of electrical conductance of water.

2017 City of Detroit Regulated Contaminants Table

2017 City of Detroit Regulated Contaminants Table										
INORGANIC C	HEMICA	LS - ANI	NUAL MO	DNITORING A		INISHED TAP				
REGULATED CONTAMINANT	IESI DATE		HEALTH GOAL MCI		HIGHEST LEVE DETECTED	EL RANGE OF DETECTION	VIOLATION	MAJOR SOURCES IN DRINKING WATER		
Fluoride	05/16/2017	ppm	4	4	0.66	0.67-0.66	no	Erosion of natural deposit; Water additive, which promotes strong teeth; Discharge from fertilizer and aluminum factories		
Nitrate	05/16/2017	ppm	10	10	0.95	0.38-0.95	no	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits		
Barium	05/16/2017	ppm	2	2	0.01	0.01-0.01	no	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits		
2017 DISINFE	CTION R	ESIDUA	L - MON	ITORING IN	THE DET	ROIT DISTR	IBUTIO	N SYSTEM		
REGULATED CONTAMINANT	TEST DATE	UNIT	HEALTH GOAL MCI		HIGHEST LEVE	RANGE OF QUARTERLY RESULTS	VIOLATION	MAJOR SOURCES IN DRINKING WATER		
Total Chlorine Residual	2017	ppm	4	4	0.86	0.51-0.93	no	Water additive used to control microbes		
2017 DISINFECT	ION BY-PF	RODUCTS	- STAGE 2	DISINFECTIO	N BY-PROD	UCTS MONIT	ORING IN	N THE DISTRIBUTION SYSTEM		
REGULATED CONTAMINANT	TEST DATE	UNIT	HEALTH GOAL MC		HIGHEST LEVE LRAA	EL RANGE OF QUARTERLY RESULTS	VIOLATION	MAJOR SOURCES IN DRINKING WATER		
(TTHM) Total Trihalomethanes	2017	ppb	n/a	80	37.5	11.0-79.0	no	By-product of drinking water chlorination		
(HAA5) Haloacetic Acids	2017	ppb	n/a	60	13.5 5.0-26		no	By-product of drinking water chlorination		
2017 DISINFE	CTANT BY	/-PRODU	CT - MOI	NITORING AT	THE WAT	ERWORKS	PARK PI	LANT FINISHED TAP		
REGULATED CONTAMINANT	TEST DATE	UNIT	HEALTH GOAL MC		HIGHEST LEVE RAA	RANGE OF QUARTERLY RESULTS	VIOLATION	MAJOR SOURCES IN DRINKING WATER		
Bromate	2017	ppb	0	10	0.4	0.0-0.0	no	By-product of drinking water ozonation		
LEAD AND CO	PPER M	ONITOR	ING AT 1	HE CUSTON	/IER'S TAI	P IN 2016				
REGULATED CONTAMINANT	TEST DATE	UNIT	HEALTH GOAL MCI		90 th PERCENTIL VALUE*	E NUMBER OF SAMPLES OVER AL	VIOLATION	MAJOR SOURCES IN DRINKING WATER		
Lead	2016	ppb	0	15	4	0	no	Corrosion of household plumbing system; Erosion of natural deposits		
Copper	2016	ppm	1.3	1.3	0.105	0	no	Corrosion of household plumbing system; Erosion of natural deposits; Leaching from wood preservatives		
* The 90th percentile value additional requirements m		rcent of the ho	omes tested ha	ve lead and copper l	evels below the	given 90th percen	tile value. If	the 90th percentile value is above the AL		
REGULATED CONTAMINA	NT		TREAT	MENT TECHNIQUE				TYPICAL SOURCE OF CONTAMINANT		
Total Organic Carbon	remov	al and the TO	C removal rec	removal ratio is calc quirements. The TO nt for TOC removal.				Erosion of natural deposits		
RADIONUCLID	ES - MON	NITORED	AT THE	PLANT FINIS	HED TAP I	N 2014				
REGULATED CONTAMINANT		TEST DATE	UNIT	MCLG	MCL	LEVEL DETECTED	VIOLATION	MAJOR SOURCES IN DRINKING WATER		
Combined Radi Radium 226 and		5/13/14	pCI/L	0	5 0	0.65 +0.54	no	Erosion of natural deposits		
2017 TURBIDITY - MONITORED EVERY 4 HOURS AT THE PLANT FINISHED WATER TAP										
	Single Meas		Lo	Lowest Monthly % of Samples Meeting Turbidity Limit of 0.3 NTU (minimum 95%)				MAJOR SOURCES IN DRINKING WATER		
0.24 NTU				100 %				Soil runoff		
Turbidity is a measure of		of water. We	monitor it be			ectiveness of our f	iltration syst	em.		
2017 SPECIAL MONITORING										

2017 SPECIAL MONITORING										
CONTAMINANT	TEST DATE	UNIT	MCLG	MCL	HIGHEST LEVEL DETECTED	SOURCE OF CONTAMINANT				
Sodium	5/16/17	ppm	n/a	n/a	5.90	Erosion of natural deposits				

These tables are based on tests conducted by GLWA in the year 2017 or the most recent testing done within the last five calendar years. GLWA conducts tests throughout the year. Only tests that show the presence of a substance or required special monitoring are presented in these tables.

About Unregulated Contaminant Monitoring

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted. Before EPA regulates a contaminant, it considers adverse health effects, the occurrence of the contaminant in drinking water, and whether the regulation would reduce health risk.

2015 UNREGULATED CONTAMINANTS - MONITORED AT THE PLANT FINISHED TAPS										
REGULATED CONTAMINANT	TEST DATE INIT 11213132 = 21123		RANGE OF HEALTH DETECTION ADVISORY		MCLG MCL		SOURCE OF CONTAMINANT			
Strontium	2015	ppb	106	98.7-124	4000	n/a	n/a	Erosion of natural deposits		
Total Chromium	2015	ppb	0.28	0.21-0.42	n/a	100	100	Discharge from steel and pulp mills; Erosion of natural deposits		
Chromium +6	2015	ppb	0.13	0.082-0.24	n/a	n/a	n/a	Discharge from steel and pulp mills; Erosion of natural deposits		
Vanadium	2015	ppb	0.21	ND-0.66 n/a n/a		n/a	Erosion of natural deposits			
2015 UNREGULATED CONTAMINANTS - MONITORED IN THE DISTRIBUTION SYSTEM										
2015 UNREGU	JLATED (CONTAM	INANTS - N	JONITORE	D IN THE	DISTRIBU	TION S	YSTEM		
REGULATED CONTAMINANT	JLATED (TEST DATE	ONTAMI UNIT	NANTS - N AVERAGE LEVEL DETECTED	NONITORE RANGE OF DETECTION	D IN THE HEALTH ADVISORY	DISTRIBU MCLG	TION S	YSTEM SOURCE OF CONTAMINANT		
REGULATED			AVERAGE LEVEL	RANGE OF	HEALTH					
REGULATED CONTAMINANT	TEST DATE	UNIT	AVERAGE LEVEL DETECTED	RANGE OF DETECTION	HEALTH ADVISORY	MCLG	MCL	SOURCE OF CONTAMINANT		
REGULATED CONTAMINANT Strontium	TEST DATE 2015	UNIT ppb	AVERAGE LEVEL DETECTED 109	RANGE OF DETECTION 102-124	HEALTH ADVISORY 4000	MCLG n/a	MCL n/a	SOURCE OF CONTAMINANT Erosion of natural deposits Discharge from steel and pulp mills;		

2017 City of Detroit Tap Water Mineral Analysis

Water leaving the treatment plants

PARAMETER	UNITS	MAX.	MIN.	AVG.	PARAMETER	UNITS	MAX.	MIN.	AVG.
Turbidity	NTU	0.30	0.02	0.08	Phosphorus	NTU	1.09	0.20	0.40
Total Solids	ppm	178	122	150	Free Carbon Dioxide	ppm	26.3	1.0	6.5
Total Dissolved Solids	ppm	160	96	131	Total Hardness	ppm	128	96	106
Aluminum	ppm	0.204	0.000	0.054	Total Alkalinity	ppm	86	66	74
Iron	ppm	0.618	0.000	0.035	Carbonate Alkalinity	ppm	0	0	0
Copper	ppm	0.028	0.000	0.003	Bi-Carbonate Alkalinity	ppm	86	66	74
Magnesium	ppm	11.67	6.85	8.40	Non-Carbonate Hardness	ppm	56	16	31
Calcium	ppm	37.8	23.1	27.3	Chemical Oxygen Demand	ppm	8.8	0.0	3.7
Sodium	ppm	9.05	3.70	5.08	Dissolved Oxygen	ppm	16.0	4.2	11.0
Potassium	ppm	1.44	0.77	0.96	Chloride	ppm	17.5	7.1	9.6
Manganese	ppm	0.011	0.000	0.001	Nitrite Nitrogen	ppm	0.0	0.0	0.0
Lead	ppm	0.000	0.000	0.000	Fluoride	ppm	0.88	0.32	0.60
Zinc	ppm	0.00	0.00	0.00	рН		8.2	6.75	7.48
Silica	ppm	1.2	0.6	0.9	Specific Conductance @ 25 °C	μmhos	303	203	237
Sulfate	ppm	34.3	21.4	26.0	Temperature	°C	24.0	1.0	13.7

Improved Customer Experience

DWSD is using technology to enhance customer service.

- More ways to connect with you.
- Information at your fingertips.
- Opportunities to conduct business on your time -- any time.

How DWSD is improving customer service so you don't have to wait in line -- "Skip the Line."



- Kiosks. DWSD has expanded its bill payment sites to 37 locations in and around the city through self-service ATM-style kiosks. Use cash, personal check, or credit/debit card to pay your water bill. Payment posts in real time.
- QLESS. An appointment scheduling system so customers can:
 - Call or text ahead for a place in line;
 - Receive calls or text updates of your place in line; and
 - Schedule appointments for specific dates and times.
- Conduct business on the DWSD Customer Care website:
 - Account access from your computer, tablet or mobile device;
 - Pay your water bill;
 - Create payment arrangements; and
 - See your water usage in real-time.

Each of these DWSD enhancements will help you skip the line by reducing your wait time on the phone or at a DWSD Customer Care Center. To access the new features, or find a payment kiosk, visit detroitmi.gov/dwsd or call 313-267-8000.

Keep Your Water Flowing

Are you or someone you know struggling to pay the water bill? DWSD wants to help you avoid a service interruption. Request help before your past due bill amount increases. Every DWSD customer has a path toward assistance. Also, DWSD Customer Care has Arabic, Spanish, and American Sign Language customer service representatives available.

10/30/50 Plan

Every Detroit water and sewer customer who has a past due balance is eligible for the 10/30/50 Plan. There are no income restrictions to qualify. The 10/30/50 Plan is as follows.

- Any Detroit water customer may apply.
- A deposit of 10 percent of the past due balance is required to enter the payment arrangement.
- The balance of the past due amount is equally spread up to a 24 month period which must be paid in addition to the current monthly bill.
- Example: A resident has a \$1,000 past due amount. He or she pays 10 percent or \$100 of the past due leaving a \$900 balance. The amount of \$900 is divided over 24 months at \$37.50/month. Customer pays \$37.50 each month in addition to his or her current bill.
- If you default on the 10 percent payment plan, you may re-enroll paying 30 percent of the past due balance.
- If you default a second time, you may re-enroll paying 50 percent of the past due balance.
- You may apply for the 10/30/50 Plan through the DWSD Customer Care portal at detroitmi.gov/dwsd or at a Customer Care Center.

Toilet Upgrade and Replacement Program

In February 2018, DWSD began a toilet upgrade and replacement program to ease utility costs for residents. The pilot phase will replace 3.5 gallons per flush or larger toilets with new, efficient 1.28 gallon per flush toilets, up to two per household, for 500 homes. Residents in the pilot should see a noticeable reduction in their water bills.

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WRAP

WRAP, the Water Residential Assistance Program, provides qualifying customers at or below 150 percent of the federal poverty threshold with help in paying current and past due water bills. A family of four, for example, who has a household income at or below \$37,650, is eligible to apply, whether you have a past due balance or not. WRAP benefits include:

- o Eligible customers receive a \$25 monthly credit toward current water bills with the past due balance suspended for 12-24 months;
- O Customers who successfully make their monthly payments for six months, receive an additional credit of up to \$350 toward the arrearages (up to \$700 during a 12-month period);
- Qualifying residents with water usage exceeding 120 percent of the average household water consumption in the city are also eligible for a free water conservation audit, and an additional up to \$1,000 for minor household plumbing repairs based on audit results; and
- Residential households currently enrolled in WRAP and in compliance with the program will not have their water service interrupted.

Eligible residents may apply for WRAP by calling 313-386-9727 or learn more at waynemetro.org/wrap. WRAP is a GLWA program administered by Wayne Metropolitan Community Action Agency.

Detroit Water Works

DWSD has a backlog of deferred maintenance on the water and sewer infrastructure. This was largely created by a lower bill collection rate. When the collection rate is below 80 percent, it provides limited funds for DWSD to perform maintenance and repairs on the water and sewer system.

Since 2016, DWSD increased the collection rate from 77 to 92 percent resulting from improved business practices and customer outreach. This effort provided an additional \$56 million. These funds joined with the \$50 million annual lease payment from the GLWA, provides DWSD the financial capacity to address some of the water and sewer infrastructure. DWSD launched an aggressive capital improvement program in 2017 renewing 30 miles of water and sewer infrastructure (up from 10 miles in 2015); purchased additional equipment to clean and maintain the city-owned catch basins (storm drains), which began summer 2017; and increased capacity to restore lawns, sidewalks and driveways.

DWSD is embarking on a five-year, \$500 million capital improvement program to renew the water and sewer infrastructure in the City of Detroit.

DWSD has scheduled several water and sewer mains improvements in 2018. Current and upcoming water main replacement projects include West Outer Drive, several sections between Southfield and Wyoming; Lahser, between Seven Mile and Eight Mile roads; Berg Road, between Vassar and Leewin; Biltmore, from Fenkell to McNichols; Fenkell, from Bentler to Virgil; and Five Points, from Seven Mile to Eight Mile roads. The locations are based on engineering studies that include the number of breaks, useful life of the main, pressure evaluations, and other criteria. DWSD will communicate with residents and businesses before, during, and after construction.

Did You Know?

Landlords and Tenants:

Landlords cannot establish water service with DWSD in the tenant's name. And, tenants cannot place water service in the landlord's name. Landlords can establish service for the property in their name. Or, tenants can establish water service in their name only when the official lease agreement or an Affidavit of Lessee Responsibility authorizes the renter to place water service in his/her name. DWSD must be given a copy of the lease or affidavit along with the tenant's name and social security number.

Before You Buy:

Before you purchase property, be sure to find out whether there are any outstanding water, sewer or drainage charges owed. As part of a real estate transaction, a title company may research the City of Detroit or Wayne County Treasurer's Office records to determine if debt is owed to DWSD and has been transferred to the property tax roll for collection. However, you should require the seller to obtain a real estate closing bill from DWSD, because water, sewer or drainage debts may be owed on the property

that were not transferred to the tax roll. You can either ask the seller to pay off the debt before you purchase the property or you can agree to be responsible for payment of the seller's debt. You may be denied water service at the property until all debts are paid. Under Michigan Law, unpaid water, sewer or drainage charges are automatically a lien on the property unless the charges were incurred by a tenant and DWSD has a lease or affidavit stating the tenant was responsible for payment.

Owner Responsibility:

The property owner is responsible for repairs and maintenance on their portion of the water service line and sewer service to their property. The City of Detroit is responsible for the portion of service line and sewer pipes on public land.





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This report is available on our website at detroitmi.gov/2017water qualityreport

We welcome your comments and opinions about this report and will be happy to answer any questions you may have. Please direct your comments or questions to the

Public Affairs Group at: 313-964-9576 or you may email your

comments to: dwsd-publicaffairs @detroitmi.gov

Detroit Water and Sewerage Department

735 Randolph Street Detroit, Michigan 48226

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ATTENTION This report contains information about the water quality in your community. vour community.

Emergency

To report emergencies, such as water main breaks, flooded streets or basement backups, missing manhole covers, leaking fire hydrants, call DWSD 24-hour service line 313-267-8000.

Smartphone users may download the Improve Detroit mobile app to take a photo and report an issue, or report it online at detroitmi.gov/dwsd.

Public Participation

The Board of Water Commissioners meeting is held the third Wednesday of each month at the Water Board Building located at 735 Randolph Street. Unless otherwise noted, public hearings and other Board of Water Commissioner meetings are open to the public. For more information, please contact the DWSD board liaison at 313-224-4704 or visit detroitmi.gov/dwsd.

NOTICE: This 2017 Water Quality Report contains important information about your drinking water. Please have someone translate this document for you if you are unable to read the report.

AVISO: Este Informe de Calidad del Aqua 2017 contiene información importante sobre su aqua potable. Solicite a alquien que traduzca este documento si no puede leer el informe.

تقرير جودة المياه لعام ٢٠١٦ يتضمنن معلومات هامة عن مياه الشرب الخاصة بك. إذا لم تتمكن من قراءة التقرير يرجى أن يترجم شخص ما هذا المستند لك.