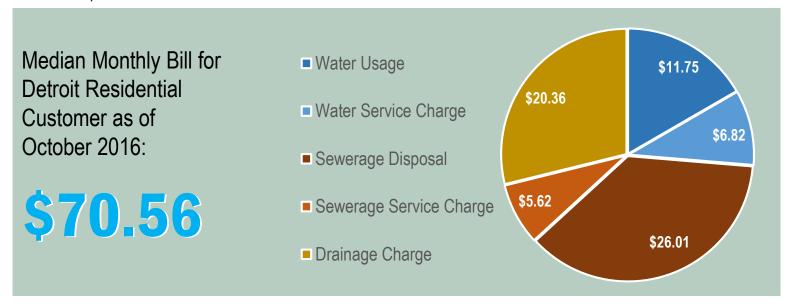


Understanding Your Bill: Residential Customers

- Water Usage: The cost of service for each centum cubic foot* (Ccf) of water used during a billing period. Your usage is based on the monthly meter reading at your home.
- Sewerage Disposal: The cost to collect, treat and dispose of raw sewage for each Ccf of water used during a billing period.
- Drainage Charge**: A monthly amount for the cost related to the collection and treatment of storm water as required by Federal and State laws. The charge is calculated by either a meter rate or an impervious surface rate (all customers will be on the impervious surface rate after January 2018).
- Water Service Charge**: A fixed monthly amount based on meter size to cover the cost of the meter, billing and providing customer service.
- Sewerage Service Charge**: A fixed monthly amount to cover the following:
 - Operations, Maintenance, and Repair Charges (OM&R): Amount for day-to-day customer service and maintenance operations.
 - Capital Charges: Cost of improving and expanding meters, service centers, and equipment.



^{*}Centum cubic feet equals 100 cubic feet or approximately 748 gallons of water.

^{**}This amount is applicable whether or not water is used during the billing period, if water is turned on.