



# Media Advisory

City of Detroit • Mike Duggan, Mayor

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## **DWSD Mobilizes City-Wide Effort to Address Flooding**

The Detroit Water & Sewerage Department (DWSD) is responding to the recent flash flood which resulted in an overflow of water on city streets primarily on Detroit's eastside. Efforts are underway by DWSD who is mobilizing with the Great Lakes Water Authority (GLWA), Detroit Public Works and General Services Department to evaluate and repair problems which include replacement of manhole covers. Several vacor trucks from DWSD as well as Oakland County are on the scene pumping out the water and cleaning street surfaces.

According to GLWA, all equipment and pump station systems were functioning properly and were at full capacity during the flooding however, the immense volume of rainwater was too great. DWSD crews and emergency contractors will remain at the sites until the streets are cleared of water and debris. Residents and businesses experiencing flooding should call customer care at: 313-267-7401.

### **OVERVIEW:**

- **Location:** City-wide, primarily eastside
- **Time reported:** 4:00 a.m.
- **DWSD initial response:** 4:01 a.m.
- **Initial status:** DWSD assessed problems and responded with crews who were dispatched to affected areas. The estimated time of completion unknown.

There is no reason at this time to believe that water quality is diminished in the area.

Report overflow of water and missing manhole covers by calling 313-267-7401, or use the "Improve Detroit" SeeClickFix mobile app for Apple and Android devices. DWSD billing, services and other questions may be directed to 313-267-8000.

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