

NOTE: Based on the scope of work, additional documentation may be required. See [www.detroitmi.gov/hdc](http://www.detroitmi.gov/hdc) for scope-specific requirements.

## PROJECT DETAILS – TELL US ABOUT YOUR PROJECT

Instructions: Add project details using the text box in each section. If your details exceed the space provided, attach the details via the attachment icon for that section.

### ePLANS PERMIT NUMBER:

(only applicable if you've already applied for permits through ePLANS)

N/A

## GENERAL

### 1. DESCRIPTION OF EXISTING CONDITION

*Please tell us about the current appearance and conditions of the areas you want to change. You may use a few sentences or attach a separate prepared document on the right. (For example, "existing roof on my garage is covered in gray asphalt shingles in poor condition.")*

The existing windows that we would like to replace are wooden single pane windows. Each window also has a single pane black metal storm window on the outside. Most of the interior wooden windows already have significant water damage and several of the panes have changed in size to where they will not fully close and lock. One of the windows has even started to cause water damage on the inside wall. The storm windows do not properly keep water out and several no longer fit in their sockets and just lean against the inside wooden window. We can constantly feel drafts coming from our windows and rooms with more windows are several degrees colder. Photos of all the existing windows could not be included bc it exceeded the file size. I am happy to send these photos separately if need be.

### 2. PHOTOGRAPHS

*Help us understand your project. Please attach photographs of all areas where work is proposed.*



### 3. DESCRIPTION OF PROJECT

*In this box, tell us about what you want to do at the areas described above in box #1. (For example, "Install new asphalt shingle roofing at garage.")*

I would like to have all 15 of our single pane wooden and storm window combos replaced with the Pella® Architect Series® Reserve™ double pane wooden window. They are specifically designed for historic districts. The original window box will not be altered and measurements have already been taken to make custom windows for each of our window boxes. Pella will be installing the window themselves. The new wooden windows will look better from the street than the existing black metal and broken storm windows.

### 4. DETAILED SCOPE OF WORK

*In this box, please describe all steps necessary to complete the work described in box #3. (For example, "remove existing shingles, replace wood deck as necessary, replace wood eaves, install roof vents, replace rotted fascia boards, paint, clean worksite.")*

Pella will be removing each single pane wooden window and single pane metal storm window from their window boxes and replacing them with a custom made double pane wooden Pella Architect Series Reserve window. This will be for 15 windows in the downstairs and upstairs of our house.



### 5. BROCHURES/CUT SHEETS

*Please provide information on the products or materials you are proposing to install. For example, a brochure on the brand and color of the shingles proposed.*



**ADDITIONAL DETAILS**

**6. WINDOWS/DOORS**

*Detailed photographs of window(s) and/or door(s) proposed for replacement showing the condition of the interior and exterior of the window(s) and/or door(s)*




Window #1 - Waterdamage



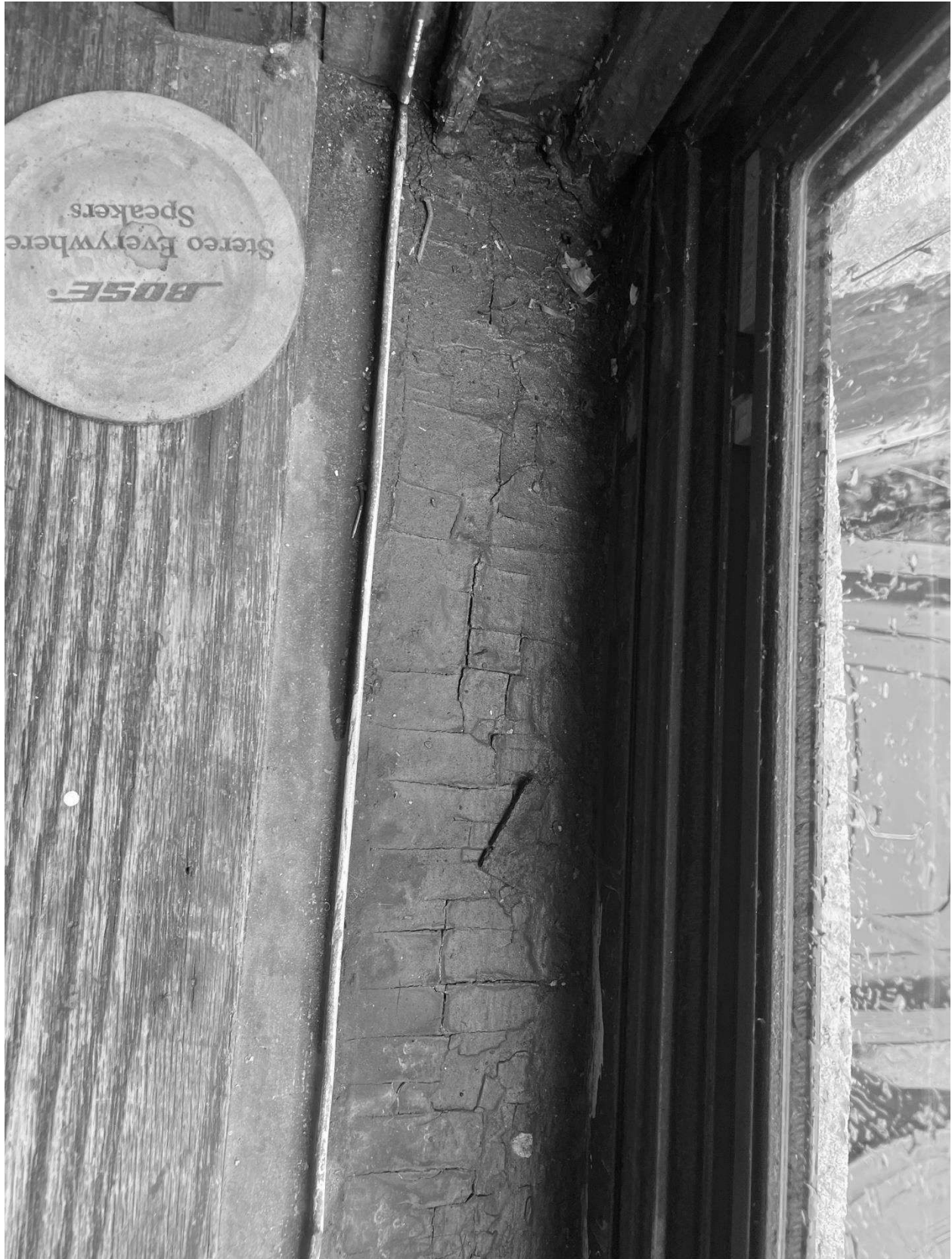
Window #2 – Uneven panes that cannot lock.



First Floor South Window #4



Window #4 – water damage



Window #7 - Outside



Window #11 – Water Damage





Window #12 – Water Damage



Window #15 – Panes are different sizes so cannot be closed





**Pella Corporation**  
**102 Main Street**  
**Pella, Iowa 50219**  
**(641) 621-1000**

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To whom it may concern,

Pella recently launched a new product line, Pella<sup>®</sup> Architect Series<sup>®</sup> Reserve<sup>™</sup>, designed with unparalleled historical authenticity in mind. Our product marketing team conducted extensive research over the last two years on historic millwork and the general requirements from the National Park Service, from a historic tax credit program perspective.

During that time, we reached out directly to leadership at the National Parks Service to determine the exact important window details that arise when trying to preserve the historical authenticity of a building, and the process to issue Federal Tax Credits. Some of the main challenges that were expressed, and incorporated into the product included:

- Equal sight lines at the head and stile of the window
- Deeper grille & sash profiles (exterior sash-to-glass depth)
- An exterior Putty Glaze sash and muntin profile, with an interior ogee sash and muntin profile
- Putty Glaze muntin accuracy– including appropriate grille widths and angle of the Putty Glaze profile
- Appropriate proportions of the steps of a historic window (exterior trim, blind stop, sash)
- Butt joinery with through-stile construction, ensuring the stiles run through on both the top and bottom sash.
- Optional accessories such as sash lugs that sit in the same plane as the sash to ensure it looks like a continuation of the stile.

The Pella engineering and product team worked to develop prototypes focused on the direct feedback from the National Parks Service Technical Preservation Services. We conducted a meeting at the Technical Preservation Services office in Washington D.C. to

review concepts and prototypes developed directly from their initial feedback. The product concepts and designs were positively received. The feedback was given, that while the National Parks Service does not endorse any company, the attributes that were incorporated into the new product line (Pella<sup>®</sup> Architect Series<sup>®</sup> Reserve<sup>™</sup>) successfully satisfied the needs that they had originally identified.

Since then, I have personally met with several other state and local historic preservation offices, to ensure we were getting well rounded feedback regionally. Some of the agencies included, but were not limited to:

Minnesota Historic Preservation Office

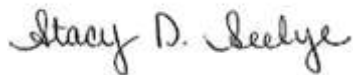
Washington D.C. Historic Preservation Office

Ohio Historic Preservation Office (Ohio History Connection)

The results of all the meetings conducted had one outcome, that the product attributes incorporated into the new design were positively received, and they were excited we were listening.

If you have any additional questions, please let me know.

Sincerely,

A handwritten signature in cursive script that reads "Stacy D. Seelye".

Architectural Program Manager

Pella Corporation

(641) 621-6834

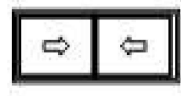
# PELLA® RESERVE™

Bring your vision to life with authentic traditional and contemporary window and door designs. With uncompromised attention to detail, these windows are created for those who refuse to settle for anything less than extraordinary.

DISCOVER PELLA RESERVE WINDOWS

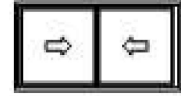


Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
10	Dining Bay L&R	<p><b>Pella® Reserve, , Traditional Double Hung, Brown</b></p> <p><b>1: Size Double Hung, Equal</b>  <b>General Information:</b> Standard, Luxury, Clad, Pine, 5", 3 11/16", No Certification  <b>Exterior Color / Finish:</b> Painted, Standard EnduraClad, Brown  <b>Interior Color / Finish:</b> Provincial Stain Interior  <b>Sash / Panel:</b> Putty Glaze, Ogee, Standard, No Sash Lugs  <b>Glass:</b> Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  <b>Hardware Options:</b> Cam-Action Lock, Oil Rubbed Bronze, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  <b>Screen:</b> Full Screen, Standard EnduraClad, Brown, Standard, InView™  <b>Performance Information:</b> U-Factor 0.29, SHGC 0.28, VLT 0.53, CPD PEL-N-232-01141-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08 11, STC 28, OITC 24, Clear Opening Width 24.125, Clear Opening Height 30.187, Clear Opening Area 5.057371, Egress Meets Typical for ground floor 5.0 sqft (E1) (United States Only)  <b>Grille:</b> No Grille,</p>	\$1,693.25	2	\$3,386.50

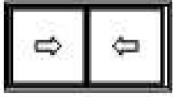


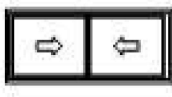
Viewed From Exterior

Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
15	Dining Bay Middle	<p><b>Pella® Reserve, , Traditional Double Hung, Brown</b></p> <p><b>1: Size Non-Standard Size Double Hung, Equal</b>  <b>General Information:</b> Standard, Luxury, Clad, Pine, 5", 3 11/16", No Certification  <b>Exterior Color / Finish:</b> Painted, Standard EnduraClad, Brown  <b>Interior Color / Finish:</b> Provincial Stain Interior  <b>Sash / Panel:</b> Putty Glaze, Ogee, Standard, No Sash Lugs  <b>Glass:</b> Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  <b>Hardware Options:</b> Cam-Action Lock, Oil Rubbed Bronze, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  <b>Screen:</b> Full Screen, Standard EnduraClad, Brown, Standard, InView™  <b>Performance Information:</b> U-Factor 0.29, SHGC 0.28, VLT 0.53, CPD PEL-N-232-01141-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08 11, STC 28, OITC 24, Clear Opening Width 30.375, Clear Opening Height 30.187, Clear Opening Area 6.36757, Egress Meets Typical 5.7 sqft (E) (United States Only)  <b>Grille:</b> No Grille,</p>	\$1,754.93	1	\$1,754.93

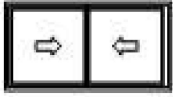


Viewed From Exterior

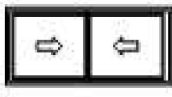
Line #	Location:	Attributes		
20	Foyer			
				
	Viewed From Exterior			
		<b>Pella® Reserve, , Traditional Double Hung, Brown</b>		
		<p><b>1: SizeNon-Standard Size Double Hung, Equal</b>  <b>General Information:</b> Standard, Luxury, Clad, Pine, 5", 3 11/16", No Certification  <b>Exterior Color / Finish:</b> Painted, Standard EnduraClad, Brown  <b>Interior Color / Finish:</b> Provincial Stain Interior  <b>Sash / Panel:</b> Putty Glaze, Ogee, Standard, No Sash Lugs  <b>Glass:</b> Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  <b>Hardware Options:</b> Cam-Action Lock, Oil Rubbed Bronze, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  <b>Screen:</b> Full Screen, Standard EnduraClad, Brown, Standard, InView™  <b>Performance Information:</b> U-Factor 0.29, SHGC 0.28, VLT 0.53, CPD PEL-N-232-01141-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08 11, STC 28, OITC 24, Clear Opening Width 30.375, Clear Opening Height 30.187, Clear Opening Area 6.36757, Egress Meets Typical 5.7 sqft (E) (United States Only)  <b>Grille:</b> No Grille,</p>		
			Item Price	Ext'd Price
			\$1,754.93	\$1,754.93
			Qty	
			1	

Line #	Location:	Attributes		
25	Living Room L&R			
				
	Viewed From Exterior			
		<b>Pella® Reserve, , Traditional Double Hung, Brown</b>		
		<p><b>1: SizeNon-Standard Size Double Hung, Equal</b>  <b>General Information:</b> Standard, Luxury, Clad, Pine, 5", 3 11/16", No Certification  <b>Exterior Color / Finish:</b> Painted, Standard EnduraClad, Brown  <b>Interior Color / Finish:</b> Provincial Stain Interior  <b>Sash / Panel:</b> Putty Glaze, Ogee, Standard, No Sash Lugs  <b>Glass:</b> Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  <b>Hardware Options:</b> Cam-Action Lock, Oil Rubbed Bronze, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  <b>Screen:</b> Full Screen, Standard EnduraClad, Brown, Standard, InView™  <b>Performance Information:</b> U-Factor 0.29, SHGC 0.28, VLT 0.53, CPD PEL-N-232-01141-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08 11, STC 28, OITC 24, Clear Opening Width 24.375, Clear Opening Height 30.187, Clear Opening Area 5.109779, Egress Meets Typical for ground floor 5.0 sqft (E1) (United States Only)  <b>Grille:</b> No Grille,</p>		
			Item Price	Ext'd Price
			\$1,693.25	\$3,386.50
			Qty	
			2	



Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
30	Living Room Middle	 <p><b>Pella® Reserve, , Traditional Double Hung, Brown</b></p> <p><b>1: SizeNon-Standard Size Double Hung, Equal</b>  <b>General Information:</b> Standard, Luxury, Clad, Pine, 5", 3 11/16", No Certification  <b>Exterior Color / Finish:</b> Painted, Standard EnduraClad, Brown  <b>Interior Color / Finish:</b> Provincial Stain Interior  <b>Sash / Panel:</b> Putty Glaze, Ogee, Standard, No Sash Lugs  <b>Glass:</b> Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  <b>Hardware Options:</b> Cam-Action Lock, Oil Rubbed Bronze, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  <b>Screen:</b> Full Screen, Standard EnduraClad, Brown, Standard, InView™  <b>Performance Information:</b> U-Factor 0.29, SHGC 0.28, VLT 0.53, CPD PEL-N-232-01141-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08 11, STC 28, OITC 24, Clear Opening Width 30.125, Clear Opening Height 30.187, Clear Opening Area 6.315162, Egress Meets Typical 5.7 sqft (E) (United States Only)  <b>Grille:</b> No Grille,</p>	\$1,754.93	1	\$1,754.93

Viewed From Exterior

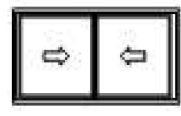
Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
35	Office Bay LR	 <p><b>Pella® Reserve, , Traditional Double Hung, Brown</b></p> <p><b>1: SizeNon-Standard Size Double Hung, Equal</b>  <b>General Information:</b> Standard, Luxury, Clad, Pine, 5", 3 11/16", No Certification  <b>Exterior Color / Finish:</b> Painted, Standard EnduraClad, Brown  <b>Interior Color / Finish:</b> Espresso Stain Interior  <b>Sash / Panel:</b> Putty Glaze, Ogee, Standard, No Sash Lugs  <b>Glass:</b> Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  <b>Hardware Options:</b> Cam-Action Lock, Oil Rubbed Bronze, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  <b>Screen:</b> Full Screen, Standard EnduraClad, Brown, Standard, InView™  <b>Performance Information:</b> U-Factor 0.29, SHGC 0.28, VLT 0.53, CPD PEL-N-232-01141-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08 11, STC 28, OITC 24, Clear Opening Width 24.375, Clear Opening Height 28.187, Clear Opening Area 4.771237, Egress Does not meet typical United States egress, but may comply with local code requirements  <b>Grille:</b> No Grille,</p>	\$1,652.13	2	\$3,304.26

Viewed From Exterior

Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
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40	Office Bay Middle		\$1,713.81	1	\$1,713.81
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**Pella® Reserve, , Traditional Double Hung, Brown**



**PK #** 2161

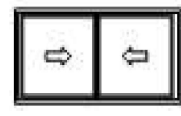
**1: SizeNon-Standard Size Double Hung, Equal**  
**General Information:** Standard, Luxury, Clad, Pine, 5", 3 11/16", No Certification  
**Exterior Color / Finish:** Painted, Standard EnduraClad, Brown  
**Interior Color / Finish:** Espresso Stain Interior  
**Sash / Panel:** Putty Glaze, Ogee, Standard, No Sash Lugs  
**Glass:** Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  
**Hardware Options:** Cam-Action Lock, Oil Rubbed Bronze, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  
**Screen:** Full Screen, Standard EnduraClad, Brown, Standard, InView™  
**Performance Information:** U-Factor 0.29, SHGC 0.28, VLT 0.53, CPD PEL-N-232-01141-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08|11, STC 28, OITC 24, Clear Opening Width 30.375, Clear Opening Height 28.187, Clear Opening Area 5.945695, Egress Meets Typical 5.7 sqft (E) (United States Only)  
**Grille:** No Grille,

Viewed From Exterior

Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
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45	Library		\$1,713.81	2	\$3,427.62
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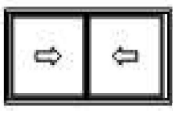
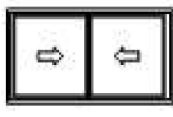
**Pella® Reserve, , Traditional Double Hung, Brown**



**PK #** 2161

**1: SizeNon-Standard Size Double Hung, Equal**  
**General Information:** Standard, Luxury, Clad, Pine, 5", 3 11/16", No Certification  
**Exterior Color / Finish:** Painted, Standard EnduraClad, Brown  
**Interior Color / Finish:** Espresso Stain Interior  
**Sash / Panel:** Putty Glaze, Ogee, Standard, No Sash Lugs  
**Glass:** Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  
**Hardware Options:** Cam-Action Lock, Oil Rubbed Bronze, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  
**Screen:** Full Screen, Standard EnduraClad, Brown, Standard, InView™  
**Performance Information:** U-Factor 0.29, SHGC 0.28, VLT 0.53, CPD PEL-N-232-01141-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08|11, STC 28, OITC 24, Clear Opening Width 30.375, Clear Opening Height 28.187, Clear Opening Area 5.945695, Egress Meets Typical 5.7 sqft (E) (United States Only)  
**Grille:** No Grille,

Viewed From Exterior

Attributes				
Line #	Location:	Item Price	Qty	Ext'd Price
50	Master Bedroom	\$1,713.81	2	\$3,427.62
	 <p>PK # 2161</p> <p>Viewed From Exterior</p>	<p><b>Pella® Reserve, , Traditional Double Hung, Brown</b></p> <p><b>1: SizeNon-Standard Size Double Hung, Equal</b>  <b>General Information:</b> Standard, Luxury, Clad, Pine, 5", 3 11/16", No Certification  <b>Exterior Color / Finish:</b> Painted, Standard EnduraClad, Brown  <b>Interior Color / Finish:</b> Espresso Stain Interior  <b>Sash / Panel:</b> Putty Glaze, Ogee, Standard, No Sash Lugs  <b>Glass:</b> Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  <b>Hardware Options:</b> Cam-Action Lock, Oil Rubbed Bronze, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  <b>Screen:</b> Full Screen, Standard EnduraClad, Brown, Standard, InView™  <b>Performance Information:</b> U-Factor 0.29, SHGC 0.28, VLT 0.53, CPD PEL-N-232-01141-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08 11, STC 28, OITC 24, Clear Opening Width 30.375, Clear Opening Height 28.187, Clear Opening Area 5.945695, Egress Meets Typical 5.7 sqft (E) (United States Only)  <b>Grille:</b> No Grille,</p>		
Attributes				
55	Bedroom #2	\$1,713.81	1	\$1,713.81
	 <p>PK # 2161</p> <p>Viewed From Exterior</p>	<p><b>Pella® Reserve, , Traditional Double Hung, Brown</b></p> <p><b>1: SizeNon-Standard Size Double Hung, Equal</b>  <b>General Information:</b> Standard, Luxury, Clad, Pine, 5", 3 11/16", No Certification  <b>Exterior Color / Finish:</b> Painted, Standard EnduraClad, Brown  <b>Interior Color / Finish:</b> Espresso Stain Interior  <b>Sash / Panel:</b> Putty Glaze, Ogee, Standard, No Sash Lugs  <b>Glass:</b> Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  <b>Hardware Options:</b> Cam-Action Lock, Oil Rubbed Bronze, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  <b>Screen:</b> Full Screen, Standard EnduraClad, Brown, Standard, InView™  <b>Performance Information:</b> U-Factor 0.29, SHGC 0.28, VLT 0.53, CPD PEL-N-232-01141-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08 11, STC 28, OITC 24, Clear Opening Width 30.375, Clear Opening Height 28.187, Clear Opening Area 5.945695, Egress Meets Typical 5.7 sqft (E) (United States Only)  <b>Grille:</b> No Grille,</p>		

Line #	Location:	Attributes			
70	Caulking	<b>Installation Sealant, Brown</b>	<b>Item Price</b>	<b>Qty</b>	<b>Ext'd Price</b>
			\$163.98	3	\$491.94

**1: Accessory**  
**General Information:** Installation Sealant  
**Exterior Color / Finish:** Painted, Brown  
**Interior Color / Finish:** Not Applicable Interior  
**Package:** Box 12 Tubes

**PK #**  
2161

Viewed From Exterior

Line #	Location:	Attributes			
75	Insulating foam	<b>01HP0000 - Pella Great Stuff Pro Gun Foam</b>	<b>Item Price</b>	<b>Qty</b>	<b>Ext'd Price</b>
			\$19.14	8	\$153.12



**1: Parts Catalog**  
**Pella Parts Selector:** Installation Accessories, Double Hung, Installation Tape / Foam / Shims, Pella Reserve, Unhanded, 01HP0000, Great Stuff Pro Gun Foam, 01HP0000.

**PK #**  
2161

Viewed From Exterior

Line #	Location:	Attributes			
80	None Assigned	<b>12" wide Aluminum Coil, Length: 300, Brown</b>	<b>Item Price</b>	<b>Qty</b>	<b>Ext'd Price</b>
			\$115.38	7	\$807.66

**1: Accessory**  
**General Information:** 12" wide Aluminum Coil  
**Exterior Color / Finish:** Painted, Standard Enduraclad, Brown

**PK #**  
2161

Viewed From Exterior

Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
85	Installation	<b>INSTATDETT010001 - Trade Installation New</b>	\$6,012.00	1	\$6,012.00

Customer Notes:

Labor rate is listed as such. If customer is good with price of total job, then we will come back down and confirm color on all stains. At this time we will have to test for Lead due to the age of the home. If at that time, the lead test comes back as positive, then an additional \$6000.00 will be added for proper LEAD practices for the removal, and cleanup of all the window areas.

\*Customer understands this (x): \_\_\_\_\_

Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
90	Disposal of Windows	<b>INSTATDETT010001 - Trade Installation New</b>	\$523.80	1	\$523.80

**Thank You For Your Interest In Pella® Products**

**PELLA WARRANTY:**

Pella products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details, taking special note of the two important notice sections regarding installation of Pella products and proper management of moisture within the wall system. Neither Pella Corporation nor the Seller will be bound by any other warranty unless specifically set out in this contract. However, Pella Corporation will not be liable for branch warranties which create obligations in addition to or obligations which are inconsistent with Pella written warranties.

Clear opening (egress) information does not take into consideration the addition of a Rolscreen [or any other accessory] to the product. You should consult your local building code to ensure your Pella products meet local egress requirements.

Per the manufacturer's limited warranty, unfinished mahogany exterior windows and doors must be finished upon receipt prior to installing and refinished annually, thereafter. Variations in wood grain, color, texture or natural characteristics are not covered under the limited warranty.

**INSYNCTIVE PRODUCTS:** In addition, Pella Insynctive Products are covered by the Pella Insynctive Products Software License Agreement and Pella Insynctive Products Privacy Policy in effect at the time of sale, which can be found at [insynctive.pella.com](https://www.pella.com). By installing or using Your Insynctive Products you are acknowledging the Insynctive Software Agreement and Privacy Policy are part of the terms of sale.

**Notice of Collection of Personal Information:** We may collect your personal information when you interact with us. Under the California Consumer Privacy Act (CCPA), California residents have specific rights to request this information, request to delete this information, and opt out of the sharing or sale of this information to third parties. To learn more about our collection practices and your rights under the CCPA please visit our link <https://www.pella.com/california-rights-policy/> at [pella.com](https://www.pella.com).

**ARBITRATION AND CLASS ACTION WAIVER ("ARBITRATION AGREEMENT")**

**YOU and Pella and its subsidiaries and the Pella Branded Distributor AGREE TO ARBITRATE DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS (INCLUDES PELLA GOODS AND PELLA SERVICES) AND WAIVE THE RIGHT TO HAVE A COURT OR JURY DECIDE DISPUTES. YOU WAIVE ALL RIGHTS TO PROCEED AS A MEMBER OR REPRESENTATIVE OF A CLASS ACTION, INCLUDING CLASS ARBITRATION, REGARDING DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS.** You may opt out of this Arbitration Agreement by providing notice to Pella no later than ninety (90) calendar days from the date You purchased or otherwise took ownership of Your Pella Goods. To opt out, You must send notice by e-mail to [pellawebsupport@pella.com](mailto:pellawebsupport@pella.com), with the subject line: "Arbitration Opt Out" or by calling (877) 473-5527. Opting out of the Arbitration Agreement will not affect the coverage provided by any applicable limited warranty pertaining to Your Pella Products. For complete information, including the full terms and conditions of this Arbitration Agreement, which are incorporated herein by reference, please visit [www.pella.com/arbitration](https://www.pella.com/arbitration) or e-mail to [pellawebsupport@pella.com](mailto:pellawebsupport@pella.com), with the subject line: "Arbitration Details" or call (877) 473-5527. **D'ARBITRAGE ET RENONCIATION AU RECOURS COLLECTIF ("convention d'arbitrage") EN FRANÇAIS SEE PELLA.COM/ARBITRATION. DE ARBITRAJE Y RENUNCIA COLECTIVA ("acuerdo de arbitraje") EN ESPAÑOL VER PELLA.COM/ARBITRATION.**

Seller shall not be held liable for failure or delay in the performance of its obligations under this Agreement, if such performance is hindered or delayed by the occurrence of an act or event beyond the Seller's reasonable control (force majeure event), including but not limited to earthquakes, unusually severe weather and other Acts of God, fire, strikes and labor unrest, epidemics, riots, war, civil unrest, and government interventions. Seller shall give timely notice of a force majeure event and take such reasonable action to mitigate the impacts of such an event.

**Product Performance Information:**

U-Factor, Solar Heat Gain Coefficient (SHGC), and Visible Light Transmittance (VLT) are certified by the National Fenestration Rating Council (NFRC).

For more information regarding the finishing, maintenance, service and warranty of all Pella® products, visit the Pella® website at [www.pella.com](https://www.pella.com)

Manufacturer stipulates that these ratings conform to applicable NFRC procedures for determining whole product performance. NFRC ratings are determined for a fixed set of environmental conditions and a specific product size. NFRC does not recommend any products and does not warrant the suitability of any product for any specific use.

Design Pressure (DP), Performance Class, and Performance Grade (PG) are certified by a third party organization, in many cases the Window and Door Manufacturers Association (WDMA). The certification requires the performance of at least one product of the product line to be tested in accordance with the applicable performance standards and verified by an independent party. The certification indicates that the product(s) of the product line passed the applicable tests. The certification does not apply to mull and/or product combinations unless noted. Actual product results will vary and change over the products life.

For more performance information along with information on Florida Product Approval System (FPAS) Number and Texas Dept. of Insurance (TDI) number go to [www.pella.com/performance](http://www.pella.com/performance).

Including during the construction period, casement windows should never be left open and unlocked for prolong periods or during high wind conditions to avoid sash detachment/damage.

Actual sizes tested for documented STC and OITC ratings may vary from the ASTM E 1425 sizes to better represent Pella product offering.

STC and OITC ratings shown may be conservatively based on products tested with thinner panes of glass.

STC and OITC ratings may be from test results from an equivalent product.

#### **BRANCH WARRANTY:**

Pella products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details, taking special note of the two important notice sections regarding installation of Pella products and proper management of moisture within the wall system. Neither Pella Corporation nor PWD, LLC ("Pella Windows and Doors") will be bound by any other warranty unless specifically set out in this contract. However, Pella Corporation will not be liable for branch warranties which create obligations in addition to or obligations which are inconsistent with Pella written warranties.

Clear opening (egress) information does not take into consideration the addition of a Roloscreen [or any other accessory] to the product. You should consult your local building code to ensure your Pella products meet local egress requirements.

Per the manufacturer's limited warranty, unfinished mahogany exterior windows and doors must be finished upon receipt prior to installing and refinished annually, thereafter. Variations in wood grain, color, texture or natural characteristics are not covered under the limited warranty.

#### **TERMS & CONDITIONS:**

**GENERAL TERMS AND CONDITIONS: ACCEPTANCE:** This order is subject to acceptance by an authorized agent of PWD, LLC. **PRICING:** All quote pricing is valid for a period of 30 days, at which time an adjustment may be made for product offering changes or transportation costs. **CHANGES:** Product manufactured or in process of manufacturing in accordance with the specifications, as outlined herein, cannot be returned or cancelled. Additional materials or services will be billed at the price prevailing at the time of order. **INSPECTION:** Buyer should carefully check material upon delivery and report any claim for product shortages or damages within 3 days. **TERMS:** Payment required with order unless upon approved credit. Net 30 Days on approved credit. Accounts not paid within terms are subject to finance charge of 1 ½% per month which is an annual percentage rate of 18%. **LIENS:** Claim of Lien is automatically filed on delinquent jobs as required by law. Waivers of Lien (partial, full or conditional) are furnished upon request after payment. **PERFORMANCE:** Seller shall not be liable for any consequences of delay regardless of cause. **INSTALLATION:** Products purchased from and installed by seller under the "Retail" program are covered by a two-

year limited installation warranty. With the exception of the "Retail" program, seller shall not be liable to buyer for any damages or problems resulting from installation of Pella products. In the event that buyer has been referred to an independent contractor, including a Certified Pella Contractor, buyer assumes full responsibility for all installation matters, including the selection of the contractor. WARRANTY: Pella products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details. Neither Pella Corporation nor PWD, LLC will be bound by any other warranty.

Order Checklist

PWD, LLC

Our #1 Priority is Your Satisfaction!

Pella products are made to your specifications, carefully review the details of this contract as we have a NO Return Policy.

Initial below ALL items that have been verified

- Brand: \_\_\_\_\_ Brand: \_\_\_\_\_
- Brand: \_\_\_\_\_ Brand: \_\_\_\_\_
- Exterior Color: \_\_\_\_\_ Grilles: (Exterior/Interior) \_\_\_\_\_
- Interior Stain/Finish: \_\_\_\_\_ Glazing/Glass: \_\_\_\_\_
- Blinds/Shades: \_\_\_\_\_ Wall Condition: \_\_\_\_\_

Check below ALL items that have been verified/reviewed

Other Product Attributes:

- Reviewed Sizes on Contract \_\_\_\_\_  Window Hardware Color \_\_\_\_\_
- Window Screens \_\_\_\_\_  Door Hardware/Key Cylinder \_\_\_\_\_
- Door Screens \_\_\_\_\_  Trim/Casing/Mull Covers \_\_\_\_\_
- Hinging/Sliding (exterior) \_\_\_\_\_  Tape/Foam/Caulk/Coil/Etc \_\_\_\_\_
- Handing (exterior) \_\_\_\_\_  Line Items Initialed \_\_\_\_\_



Other Items Special to this order:

- Item #1 \_\_\_\_\_  Item #3 \_\_\_\_\_
- Item #2 \_\_\_\_\_  Item #4 \_\_\_\_\_

Other Information:

- Customer Satisfaction! \_\_\_\_\_  Product Warranty Reviewed \_\_\_\_\_
- No Return Policy \_\_\_\_\_  I Have Received Interior Finish Disclaimer \_\_\_\_\_
- Delivery Date & Special Instructions \_\_\_\_\_  Sales & Service Contact Information Reviewed \_\_\_\_\_
- Delivery Confirmation Process & Expectations Reviewed \_\_\_\_\_  Service Contact Information #866-647-0570 \_\_\_\_\_
- Delivery Cancellation Fee \$150 if order rejected at job site \_\_\_\_\_  Accessory Hold Items Reviewed & Date Set \_\_\_\_\_
- Reschedule Fee \$75 if Cancelled within 24 hours of Scheduled Delivery  Other \_\_\_\_\_

I hereby authorize Pella Corporation, its affiliates and/or subsidiaries to use, reproduce, and/or publish photographs and/or video that may pertain to me and my project, including materials described below, without compensation. I understand that this material may be used in various communications (e.g. Website, e-newsletters, promotional materials, etc).

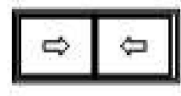
Consequently, the Corporation may publish materials, photographs, and/or make reference to the project in a manner that the Corporation or project sponsor deems appropriate.

Comments: \_\_\_\_\_  
\_\_\_\_\_

<b>Order Totals</b>	
Taxable Subtotal	\$27,077.63
Sales Tax @ 6%	\$1,624.66
Non-taxable Subtotal	\$6,535.80
<b>Total</b>	<b>\$35,238.09</b>
<b>Deposit Received</b>	<b>\$0.00</b>
<b>Amount Due</b>	<b>\$35,238.09</b>

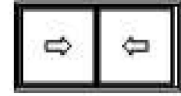


Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
10	Dining Bay L&R	<p><b>Pella® Reserve, , Traditional Double Hung, Brown</b></p> <p><b>1: Size Double Hung, Equal</b>  <b>General Information:</b> Standard, Luxury, Clad, Pine, 5", 3 11/16", No Certification  <b>Exterior Color / Finish:</b> Painted, Standard EnduraClad, Brown  <b>Interior Color / Finish:</b> Provincial Stain Interior  <b>Sash / Panel:</b> Putty Glaze, Ogee, Standard, No Sash Lugs  <b>Glass:</b> Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  <b>Hardware Options:</b> Cam-Action Lock, Oil Rubbed Bronze, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  <b>Screen:</b> Full Screen, Standard EnduraClad, Brown, Standard, InView™  <b>Performance Information:</b> U-Factor 0.29, SHGC 0.28, VLT 0.53, CPD PEL-N-232-01141-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08 11, STC 28, OITC 24, Clear Opening Width 24.125, Clear Opening Height 30.187, Clear Opening Area 5.057371, Egress Meets Typical for ground floor 5.0 sqft (E1) (United States Only)  <b>Grille:</b> No Grille,</p>	\$1,693.25	2	\$3,386.50

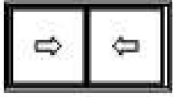
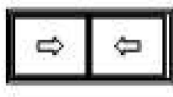


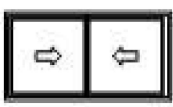
Viewed From Exterior

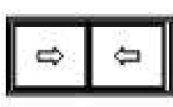
Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
15	Dining Bay Middle	<p><b>Pella® Reserve, , Traditional Double Hung, Brown</b></p> <p><b>1: Size Non-Standard Size Double Hung, Equal</b>  <b>General Information:</b> Standard, Luxury, Clad, Pine, 5", 3 11/16", No Certification  <b>Exterior Color / Finish:</b> Painted, Standard EnduraClad, Brown  <b>Interior Color / Finish:</b> Provincial Stain Interior  <b>Sash / Panel:</b> Putty Glaze, Ogee, Standard, No Sash Lugs  <b>Glass:</b> Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  <b>Hardware Options:</b> Cam-Action Lock, Oil Rubbed Bronze, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  <b>Screen:</b> Full Screen, Standard EnduraClad, Brown, Standard, InView™  <b>Performance Information:</b> U-Factor 0.29, SHGC 0.28, VLT 0.53, CPD PEL-N-232-01141-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08 11, STC 28, OITC 24, Clear Opening Width 30.375, Clear Opening Height 30.187, Clear Opening Area 6.36757, Egress Meets Typical 5.7 sqft (E) (United States Only)  <b>Grille:</b> No Grille,</p>	\$1,754.93	1	\$1,754.93

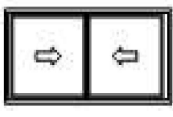
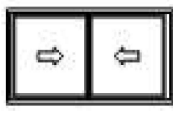


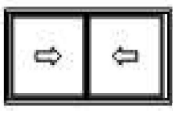
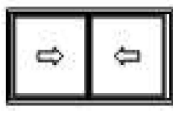
Viewed From Exterior

Attributes				
Line #	Location:	Item Price	Qty	Ext'd Price
20	Foyer	\$1,754.93	1	\$1,754.93
	 <p>Viewed From Exterior</p>			
	<p><b>PK #</b> 2161</p> <p><b>Pella® Reserve, , Traditional Double Hung, Brown</b></p> <p><b>1: SizeNon-Standard Size Double Hung, Equal</b>  <b>General Information:</b> Standard, Luxury, Clad, Pine, 5", 3 11/16", No Certification  <b>Exterior Color / Finish:</b> Painted, Standard EnduraClad, Brown  <b>Interior Color / Finish:</b> Provincial Stain Interior  <b>Sash / Panel:</b> Putty Glaze, Ogee, Standard, No Sash Lugs  <b>Glass:</b> Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  <b>Hardware Options:</b> Cam-Action Lock, Oil Rubbed Bronze, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  <b>Screen:</b> Full Screen, Standard EnduraClad, Brown, Standard, InView™  <b>Performance Information:</b> U-Factor 0.29, SHGC 0.28, VLT 0.53, CPD PEL-N-232-01141-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08 11, STC 28, OITC 24, Clear Opening Width 30.375, Clear Opening Height 30.187, Clear Opening Area 6.36757, Egress Meets Typical 5.7 sqft (E) (United States Only)  <b>Grille:</b> No Grille,</p>			
Attributes				
25	Living Room L&R	\$1,693.25	2	\$3,386.50
	 <p>Viewed From Exterior</p>			
	<p><b>PK #</b> 2161</p> <p><b>Pella® Reserve, , Traditional Double Hung, Brown</b></p> <p><b>1: SizeNon-Standard Size Double Hung, Equal</b>  <b>General Information:</b> Standard, Luxury, Clad, Pine, 5", 3 11/16", No Certification  <b>Exterior Color / Finish:</b> Painted, Standard EnduraClad, Brown  <b>Interior Color / Finish:</b> Provincial Stain Interior  <b>Sash / Panel:</b> Putty Glaze, Ogee, Standard, No Sash Lugs  <b>Glass:</b> Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  <b>Hardware Options:</b> Cam-Action Lock, Oil Rubbed Bronze, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  <b>Screen:</b> Full Screen, Standard EnduraClad, Brown, Standard, InView™  <b>Performance Information:</b> U-Factor 0.29, SHGC 0.28, VLT 0.53, CPD PEL-N-232-01141-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08 11, STC 28, OITC 24, Clear Opening Width 24.375, Clear Opening Height 30.187, Clear Opening Area 5.109779, Egress Meets Typical for ground floor 5.0 sqft (E1) (United States Only)  <b>Grille:</b> No Grille,</p>			

Attributes			
Line #	Location:	Item Price	Qty
30	Living Room Middle	\$1,754.93	1
			
	PK # 2161		
<p><b>Pella® Reserve, , Traditional Double Hung, Brown</b></p> <p><b>1: SizeNon-Standard Size Double Hung, Equal</b>  <b>General Information:</b> Standard, Luxury, Clad, Pine, 5", 3 11/16", No Certification  <b>Exterior Color / Finish:</b> Painted, Standard EnduraClad, Brown  <b>Interior Color / Finish:</b> Provincial Stain Interior  <b>Sash / Panel:</b> Putty Glaze, Ogee, Standard, No Sash Lugs  <b>Glass:</b> Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  <b>Hardware Options:</b> Cam-Action Lock, Oil Rubbed Bronze, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  <b>Screen:</b> Full Screen, Standard EnduraClad, Brown, Standard, InView™  <b>Performance Information:</b> U-Factor 0.29, SHGC 0.28, VLT 0.53, CPD PEL-N-232-01141-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08 11, STC 28, OITC 24, Clear Opening Width 30.125, Clear Opening Height 30.187, Clear Opening Area 6.315162, Egress Meets Typical 5.7 sqft (E) (United States Only)  <b>Grille:</b> No Grille,</p>			
		<b>Item Price</b>	<b>Ext'd Price</b>
		\$1,754.93	\$1,754.93

Attributes			
Line #	Location:	Item Price	Qty
35	Office Bay LR	\$1,652.13	2
			
	PK # 2161		
<p><b>Pella® Reserve, , Traditional Double Hung, Brown</b></p> <p><b>1: SizeNon-Standard Size Double Hung, Equal</b>  <b>General Information:</b> Standard, Luxury, Clad, Pine, 5", 3 11/16", No Certification  <b>Exterior Color / Finish:</b> Painted, Standard EnduraClad, Brown  <b>Interior Color / Finish:</b> Espresso Stain Interior  <b>Sash / Panel:</b> Putty Glaze, Ogee, Standard, No Sash Lugs  <b>Glass:</b> Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  <b>Hardware Options:</b> Cam-Action Lock, Oil Rubbed Bronze, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  <b>Screen:</b> Full Screen, Standard EnduraClad, Brown, Standard, InView™  <b>Performance Information:</b> U-Factor 0.29, SHGC 0.28, VLT 0.53, CPD PEL-N-232-01141-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08 11, STC 28, OITC 24, Clear Opening Width 24.375, Clear Opening Height 28.187, Clear Opening Area 4.771237, Egress Does not meet typical United States egress, but may comply with local code requirements  <b>Grille:</b> No Grille,</p>			
		<b>Item Price</b>	<b>Ext'd Price</b>
		\$1,652.13	\$3,304.26

Attributes				
Line #	Location:	Item Price	Qty	Ext'd Price
40	Office Bay Middle	\$1,713.81	1	\$1,713.81
	 <p>PK # 2161</p> <p>Viewed From Exterior</p> <p><b>Pella® Reserve, , Traditional Double Hung, Brown</b></p> <p><b>1: SizeNon-Standard Size Double Hung, Equal</b>  <b>General Information:</b> Standard, Luxury, Clad, Pine, 5", 3 11/16", No Certification  <b>Exterior Color / Finish:</b> Painted, Standard EnduraClad, Brown  <b>Interior Color / Finish:</b> Espresso Stain Interior  <b>Sash / Panel:</b> Putty Glaze, Ogee, Standard, No Sash Lugs  <b>Glass:</b> Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  <b>Hardware Options:</b> Cam-Action Lock, Oil Rubbed Bronze, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  <b>Screen:</b> Full Screen, Standard EnduraClad, Brown, Standard, InView™  <b>Performance Information:</b> U-Factor 0.29, SHGC 0.28, VLT 0.53, CPD PEL-N-232-01141-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08 11, STC 28, OITC 24, Clear Opening Width 30.375, Clear Opening Height 28.187, Clear Opening Area 5.945695, Egress Meets Typical 5.7 sqft (E) (United States Only)  <b>Grille:</b> No Grille,</p>			
Attributes				
45	Library	\$1,713.81	2	\$3,427.62
	 <p>PK # 2161</p> <p>Viewed From Exterior</p> <p><b>Pella® Reserve, , Traditional Double Hung, Brown</b></p> <p><b>1: SizeNon-Standard Size Double Hung, Equal</b>  <b>General Information:</b> Standard, Luxury, Clad, Pine, 5", 3 11/16", No Certification  <b>Exterior Color / Finish:</b> Painted, Standard EnduraClad, Brown  <b>Interior Color / Finish:</b> Espresso Stain Interior  <b>Sash / Panel:</b> Putty Glaze, Ogee, Standard, No Sash Lugs  <b>Glass:</b> Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  <b>Hardware Options:</b> Cam-Action Lock, Oil Rubbed Bronze, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  <b>Screen:</b> Full Screen, Standard EnduraClad, Brown, Standard, InView™  <b>Performance Information:</b> U-Factor 0.29, SHGC 0.28, VLT 0.53, CPD PEL-N-232-01141-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08 11, STC 28, OITC 24, Clear Opening Width 30.375, Clear Opening Height 28.187, Clear Opening Area 5.945695, Egress Meets Typical 5.7 sqft (E) (United States Only)  <b>Grille:</b> No Grille,</p>			

Attributes			
Line #	Location:	Item Price	Qty
50	Master Bedroom	\$1,713.81	2
<p><b>Pella® Reserve, , Traditional Double Hung, Brown</b></p> <p><b>1: SizeNon-Standard Size Double Hung, Equal</b>  <b>General Information:</b> Standard, Luxury, Clad, Pine, 5", 3 11/16", No Certification  <b>Exterior Color / Finish:</b> Painted, Standard EnduraClad, Brown  <b>Interior Color / Finish:</b> Espresso Stain Interior  <b>Sash / Panel:</b> Putty Glaze, Ogee, Standard, No Sash Lugs  <b>Glass:</b> Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  <b>Hardware Options:</b> Cam-Action Lock, Oil Rubbed Bronze, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  <b>Screen:</b> Full Screen, Standard EnduraClad, Brown, Standard, InView™  <b>Performance Information:</b> U-Factor 0.29, SHGC 0.28, VLT 0.53, CPD PEL-N-232-01141-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08 11, STC 28, OITC 24, Clear Opening Width 30.375, Clear Opening Height 28.187, Clear Opening Area 5.945695, Egress Meets Typical 5.7 sqft (E) (United States Only)  <b>Grille:</b> No Grille,</p>			
<p>PK # 2161</p> <p>Viewed From Exterior</p> 			
<p>Item Price      Qty      Ext'd Price</p> <p>\$1,713.81      2      \$3,427.62</p>			
Attributes			
Line #	Location:	Item Price	Qty
55	Bedroom #2	\$1,713.81	1
<p><b>Pella® Reserve, , Traditional Double Hung, Brown</b></p> <p><b>1: SizeNon-Standard Size Double Hung, Equal</b>  <b>General Information:</b> Standard, Luxury, Clad, Pine, 5", 3 11/16", No Certification  <b>Exterior Color / Finish:</b> Painted, Standard EnduraClad, Brown  <b>Interior Color / Finish:</b> Espresso Stain Interior  <b>Sash / Panel:</b> Putty Glaze, Ogee, Standard, No Sash Lugs  <b>Glass:</b> Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  <b>Hardware Options:</b> Cam-Action Lock, Oil Rubbed Bronze, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  <b>Screen:</b> Full Screen, Standard EnduraClad, Brown, Standard, InView™  <b>Performance Information:</b> U-Factor 0.29, SHGC 0.28, VLT 0.53, CPD PEL-N-232-01141-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08 11, STC 28, OITC 24, Clear Opening Width 30.375, Clear Opening Height 28.187, Clear Opening Area 5.945695, Egress Meets Typical 5.7 sqft (E) (United States Only)  <b>Grille:</b> No Grille,</p>			
<p>PK # 2161</p> <p>Viewed From Exterior</p> 			
<p>Item Price      Qty      Ext'd Price</p> <p>\$1,713.81      1      \$1,713.81</p>			



Line #	Location:	Attributes			
70	Caulking	<b>Installation Sealant, Brown</b>	<b>Item Price</b>	<b>Qty</b>	<b>Ext'd Price</b>
			\$163.98	3	\$491.94

**1: Accessory**  
**General Information:** Installation Sealant  
**Exterior Color / Finish:** Painted, Brown  
**Interior Color / Finish:** Not Applicable Interior  
**Package:** Box 12 Tubes

Viewed From Exterior

Line #	Location:	Attributes			
75	Insulating foam	<b>01HP0000 - Pella Great Stuff Pro Gun Foam</b>	<b>Item Price</b>	<b>Qty</b>	<b>Ext'd Price</b>
			\$19.14	8	\$153.12



**1: Parts Catalog**  
**Pella Parts Selector:** Installation Accessories, Double Hung, Installation Tape / Foam / Shims, Pella Reserve, Unhanded, 01HP0000, Great Stuff Pro Gun Foam, 01HP0000,

Viewed From Exterior

Line #	Location:	Attributes			
80	None Assigned	<b>12" wide Aluminum Coil, Length: 300, Brown</b>	<b>Item Price</b>	<b>Qty</b>	<b>Ext'd Price</b>
			\$115.38	7	\$807.66

**1: Accessory**  
**General Information:** 12" wide Aluminum Coil  
**Exterior Color / Finish:** Painted, Standard Enduraclad, Brown

Viewed From Exterior

Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
85	Installation	<b>INSTATDETT010001 - Trade Installation New</b>	\$6,012.00	1	\$6,012.00

Customer Notes:

Labor rate is listed as such. If customer is good with price of total job, then we will come back down and confirm color on all stains. At this time we will have to test for Lead due to the age of the home. If at that time, the lead test comes back as positive, then an additional \$6000.00 will be added for proper LEAD practices for the removal, and cleanup of all the window areas.

\*Customer understands this (x): \_\_\_\_\_

Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
90	Disposal of Windows	<b>INSTATDETT010001 - Trade Installation New</b>	\$523.80	1	\$523.80

**Thank You For Your Interest In Pella® Products**

**PELLA WARRANTY:**

Pella products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details, taking special note of the two important notice sections regarding installation of Pella products and proper management of moisture within the wall system. Neither Pella Corporation nor the Seller will be bound by any other warranty unless specifically set out in this contract. However, Pella Corporation will not be liable for branch warranties which create obligations in addition to or obligations which are inconsistent with Pella written warranties.

Clear opening (egress) information does not take into consideration the addition of a Rolscreen [or any other accessory] to the product. You should consult your local building code to ensure your Pella products meet local egress requirements.

Per the manufacturer's limited warranty, unfinished mahogany exterior windows and doors must be finished upon receipt prior to installing and refinished annually, thereafter. Variations in wood grain, color, texture or natural characteristics are not covered under the limited warranty.

**INSYNCTIVE PRODUCTS:** In addition, Pella Insynctive Products are covered by the Pella Insynctive Products Software License Agreement and Pella Insynctive Products Privacy Policy in effect at the time of sale, which can be found at [insynctive.pella.com](https://www.pella.com). By installing or using Your Insynctive Products you are acknowledging the Insynctive Software Agreement and Privacy Policy are part of the terms of sale.

Notice of Collection of Personal Information: We may collect your personal information when you interact with us. Under the California Consumer Privacy Act (CCPA), California residents have specific rights to request this information, request to delete this information, and opt out of the sharing or sale of this information to third parties. To learn more about our collection practices and your rights under the CCPA please visit our link <https://www.pella.com/california-rights-policy/> at [pella.com](https://www.pella.com).

**ARBITRATION AND CLASS ACTION WAIVER ("ARBITRATION AGREEMENT")**

**YOU and Pella and its subsidiaries and the Pella Branded Distributor AGREE TO ARBITRATE DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS (INCLUDES PELLA GOODS AND PELLA SERVICES) AND WAIVE THE RIGHT TO HAVE A COURT OR JURY DECIDE DISPUTES. YOU WAIVE ALL RIGHTS TO PROCEED AS A MEMBER OR REPRESENTATIVE OF A CLASS ACTION, INCLUDING CLASS ARBITRATION, REGARDING DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS.** You may opt out of this Arbitration Agreement by providing notice to Pella no later than ninety (90) calendar days from the date You purchased or otherwise took ownership of Your Pella Goods. To opt out, You must send notice by e-mail to [pellawebsupport@pella.com](mailto:pellawebsupport@pella.com), with the subject line: "Arbitration Opt Out" or by calling (877) 473-5527. Opting out of the Arbitration Agreement will not affect the coverage provided by any applicable limited warranty pertaining to Your Pella Products. For complete information, including the full terms and conditions of this Arbitration Agreement, which are incorporated herein by reference, please visit [www.pella.com/arbitration](https://www.pella.com/arbitration) or e-mail to [pellawebsupport@pella.com](mailto:pellawebsupport@pella.com), with the subject line: "Arbitration Details" or call (877) 473-5527. D'ARBITRAGE ET RENONCIATION AU RECOURS COLLECTIF ("convention d'arbitrage") EN FRANÇAIS SEE [PELLA.COM/ARBITRATION](https://www.pella.com/arbitration). DE ARBITRAJE Y RENUNCIA COLECTIVA ("acuerdo de arbitraje") EN ESPAÑOL VER [PELLA.COM/ARBITRATION](https://www.pella.com/arbitration).

Seller shall not be held liable for failure or delay in the performance of its obligations under this Agreement, if such performance is hindered or delayed by the occurrence of an act or event beyond the Seller's reasonable control (force majeure event), including but not limited to earthquakes, unusually severe weather and other Acts of God, fire, strikes and labor unrest, epidemics, riots, war, civil unrest, and government interventions. Seller shall give timely notice of a force majeure event and take such reasonable action to mitigate the impacts of such an event.

Product Performance Information:

U-Factor, Solar Heat Gain Coefficient (SHGC), and Visible Light Transmittance (VLT) are certified by the National Fenestration Rating Council (NFRC).

For more information regarding the finishing, maintenance, service and warranty of all Pella® products, visit the Pella® website at [www.pella.com](https://www.pella.com)

Manufacturer stipulates that these ratings conform to applicable NFRC procedures for determining whole product performance. NFRC ratings are determined for a fixed set of environmental conditions and a specific product size. NFRC does not recommend any products and does not warrant the suitability of any product for any specific use.

Design Pressure (DP), Performance Class, and Performance Grade (PG) are certified by a third party organization, in many cases the Window and Door Manufacturers Association (WDMA). The certification requires the performance of at least one product of the product line to be tested in accordance with the applicable performance standards and verified by an independent party. The certification indicates that the product(s) of the product line passed the applicable tests. The certification does not apply to mull and/or product combinations unless noted. Actual product results will vary and change over the products life.

For more performance information along with information on Florida Product Approval System (FPAS) Number and Texas Dept. of Insurance (TDI) number go to [www.pella.com/performance](http://www.pella.com/performance).

Including during the construction period, casement windows should never be left open and unlocked for prolong periods or during high wind conditions to avoid sash detachment/damage.

Actual sizes tested for documented STC and OITC ratings may vary from the ASTM E 1425 sizes to better represent Pella product offering.

STC and OITC ratings shown may be conservatively based on products tested with thinner panes of glass.

STC and OITC ratings may be from test results from an equivalent product.

#### **BRANCH WARRANTY:**

Pella products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details, taking special note of the two important notice sections regarding installation of Pella products and proper management of moisture within the wall system. Neither Pella Corporation nor PWD, LLC ("Pella Windows and Doors") will be bound by any other warranty unless specifically set out in this contract. However, Pella Corporation will not be liable for branch warranties which create obligations in addition to or obligations which are inconsistent with Pella written warranties.

Clear opening (egress) information does not take into consideration the addition of a Roloscreen [or any other accessory] to the product. You should consult your local building code to ensure your Pella products meet local egress requirements.

Per the manufacturer's limited warranty, unfinished mahogany exterior windows and doors must be finished upon receipt prior to installing and refinished annually, thereafter. Variations in wood grain, color, texture or natural characteristics are not covered under the limited warranty.

#### **TERMS & CONDITIONS:**

**GENERAL TERMS AND CONDITIONS: ACCEPTANCE:** This order is subject to acceptance by an authorized agent of PWD, LLC. **PRICING:** All quote pricing is valid for a period of 30 days, at which time an adjustment may be made for product offering changes or transportation costs. **CHANGES:** Product manufactured or in process of manufacturing in accordance with the specifications, as outlined herein, cannot be returned or cancelled. Additional materials or services will be billed at the price prevailing at the time of order. **INSPECTION:** Buyer should carefully check material upon delivery and report any claim for product shortages or damages within 3 days. **TERMS:** Payment required with order unless upon approved credit. Net 30 Days on approved credit. Accounts not paid within terms are subject to finance charge of 1 ½% per month which is an annual percentage rate of 18%. **LIENS:** Claim of Lien is automatically filed on delinquent jobs as required by law. Waivers of Lien (partial, full or conditional) are furnished upon request after payment. **PERFORMANCE:** Seller shall not be liable for any consequences of delay regardless of cause. **INSTALLATION:** Products purchased from and installed by seller under the "Retail" program are covered by a two-

year limited installation warranty. With the exception of the "Retail" program, seller shall not be liable to buyer for any damages or problems resulting from installation of Pella products. In the event that buyer has been referred to an independent contractor, including a Certified Pella Contractor, buyer assumes full responsibility for all installation matters, including the selection of the contractor. WARRANTY: Pella products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details. Neither Pella Corporation nor PWD, LLC will be bound by any other warranty.

Order Checklist

PWD, LLC

Our #1 Priority is Your Satisfaction!

Pella products are made to your specifications, carefully review the details of this contract as we have a NO Return Policy. Initial below ALL items that have been verified

- Brand: \_\_\_\_\_ Brand: \_\_\_\_\_
- Brand: \_\_\_\_\_ Brand: \_\_\_\_\_
- Exterior Color: \_\_\_\_\_ Grilles: (Exterior/Interior) \_\_\_\_\_
- Interior Stain/Finish: \_\_\_\_\_ Glazing/Glass: \_\_\_\_\_
- Blinds/Shades: \_\_\_\_\_ Wall Condition: \_\_\_\_\_

Check below ALL items that have been verified/reviewed

Other Product Attributes:

- Reviewed Sizes on Contract \_\_\_\_\_  Window Hardware Color \_\_\_\_\_
- Window Screens \_\_\_\_\_  Door Hardware/Key Cylinder \_\_\_\_\_
- Door Screens \_\_\_\_\_  Trim/Casing/Mull Covers \_\_\_\_\_
- Hinging/Sliding (exterior) \_\_\_\_\_  Tape/Foam/Caulk/Coil/Etc \_\_\_\_\_
- Handing (exterior) \_\_\_\_\_  Line Items Initialed \_\_\_\_\_

Other Items Special to this order:

- Item #1 \_\_\_\_\_  Item #3 \_\_\_\_\_
- Item #2 \_\_\_\_\_  Item #4 \_\_\_\_\_

Other Information:

- Customer Satisfaction! \_\_\_\_\_  Product Warranty Reviewed \_\_\_\_\_
- No Return Policy \_\_\_\_\_  I Have Received Interior Finish Disclaimer \_\_\_\_\_
- Delivery Date & Special Instructions \_\_\_\_\_  Sales & Service Contact Information Reviewed \_\_\_\_\_
- Delivery Confirmation Process & Expectations Reviewed \_\_\_\_\_  Service Contact Information #866-647-0570 \_\_\_\_\_
- Delivery Cancellation Fee \$150 if order rejected at job site \_\_\_\_\_  Accessory Hold Items Reviewed & Date Set \_\_\_\_\_
- Reschedule Fee \$75 if Cancelled within 24 hours of Scheduled Delivery  Other \_\_\_\_\_

I hereby authorize Pella Corporation, its affiliates and/or subsidiaries to use, reproduce, and/or publish photographs and/or video that may pertain to me and my project, including materials described below, without compensation. I understand that this material may be used in various communications (e.g. Website, e-newsletters, promotional materials, etc).  
 Consequently, the Corporation may publish materials, photographs, and/or make reference to the project in a manner that the Corporation or project sponsor deems appropriate.

Comments: \_\_\_\_\_

<b>Order Totals</b>	
Taxable Subtotal	\$27,077.63
Sales Tax @ 6%	\$1,624.66
Non-taxable Subtotal	\$6,535.80
<b>Total</b>	<b>\$35,238.09</b>
<b>Deposit Received</b>	<b>\$0.00</b>
<b>Amount Due</b>	<b>\$35,238.09</b>

Window #1 - Waterdamage





Window #2 – Uneven panes that cannot lock.



First Floor South Window #4



Window #4 – water damage



Window #7 - Outside



Window #11 – Water Damage



Window #12 – Water Damage



Window #15 – Panes are different sizes so cannot be closed

