

# 5-Year Strategic System Improvement Plan to Prevent and End Homelessness in the City of Detroit

**Strategic Plan Oversight Commission**

7.12.23



# Meeting Expectations

- ▶ Before the meeting, please review all the materials.
- ▶ During the scheduled meetings, kindly keep your camera on and be prepared to participate in meaningful discussions.
- ▶ Respect everyone's time and avoid multitasking.
- ▶ Please find a quiet and undisturbed place to sit during the meeting.
- ▶ Above all, make sure to make decisions rooted in equity and diversity of thought.

Introductions

Who am I?

# Agenda

- ▶ **Welcome and introductions**
- ▶ **Action:** Review, refine, and adopt the proposed revisions for SPOC Charter
- ▶ **Discussion:** Review and Discuss: Initial drafts of
  - ▶ Emerging priorities to test during the community engagement
  - ▶ Focus group report
  - ▶ Governance funding system data and accountability
  - ▶ Recent and current initiatives
- ▶ **Action:** Review an overview of the onsite consultation and engagement with residents with lived experience; Refine and adopt the updated working draft of initial community engagement plan
- ▶ **Discussion:** Review expectations and work for the next 60 days; confirm next steps

# Actions: Review, refine, and adopt the proposed revisions for SPOC Charter

## Proposed Norms and Values

1. We are learning how to honor the humanity of everyone. We value all lived experiences we each bring to the table.
2. We ensure the inclusion of all voices and center those of the people who are most impacted.
3. We practice transparent communication & frequent information sharing to avoid assumptions and build trust.
4. We invest in authentic & courageous relationship building, in moments of triumph, challenge and crisis.
5. We will listen, listen, listen, & process
  - a. We allow space for misunderstanding and for inviting moments of clarification.
  - b. We assume the best intentions of others.
  - c. In oops and ouch moments, we acknowledge intention vs impact and clean up what you mess up.

# Emerging Priorities and Themes from Discovery Phase of Strategic System Improvement Planning Efforts to Date

- ▶ Detroit's homelessness response system includes many people - including people with lived experience, public and private sector leaders and staff - with expertise and strong intentions for advancing progress and change
- ▶ Individuals who have experienced Detroit's homelessness response system firsthand report that they find the system, as well as many of its programs and services, to be unhelpful, unresponsive to their needs and concerns, and in some cases, even abusive and traumatic.
- ▶ Despite intentions to focus on racial equity and support the leadership of people with lived expertise, processes and actions do not appear to truly center or embrace those intentions across all elements of the work

# Emerging Priorities and Themes from Discovery Phase of Strategic System Improvement Planning Efforts to Date

- ▶ While all elements of the homelessness response system (e.g., prevention, outreach, shelter, coordinated entry, PSH) are operational, most need strengthening, and while organizations are tackling issues to improve the system, the impact of those efforts are not clear yet
- ▶ There is a pattern of lack of follow-up and inefficient or ineffective implementation activities across a variety of initiatives and efforts
- ▶ The community lacks a clear and coherent system vision and values statement that drive and structure priorities and efforts within its response to homelessness

# Emerging Priorities and Themes from Discovery Phase of Strategic System Improvement Planning Efforts to Date

- ▶ System leadership roles are not being played by anyone, either independently or collaboratively, contributing to ineffective system management and other issues
- ▶ There are significant trust and partnership issues across and throughout the system that limit progress and impact of efforts - and that have major implications for development and implementation of the Strategic System Improvement Plan



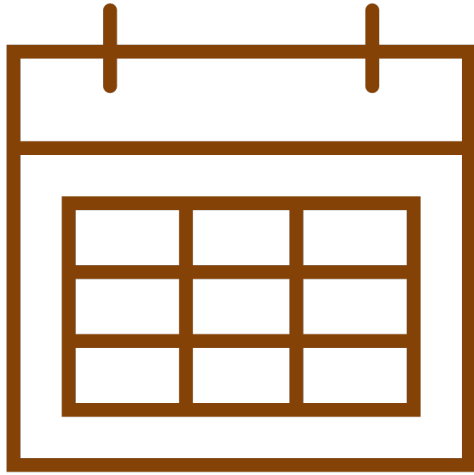
# Overview of the onsite consultation

## Monday July 24 through Thursday July 27

- ▶ **Meetings:** Local government and system leaders
- ▶ **Focus groups:** people with lived experience
- ▶ **Listening sessions:** specialized topics for all stakeholders
- ▶ **Observations:** DRMM, St. Johns\*, COTS, Motor City Mission\*, Bell Center
- ▶ **In-person:** SPOC meeting - Thursday, July 27 @10AM-11:30AM
- ▶ **Informal gathering:** Meet and greet with SPOC, DPT, and HRD

*\*Pending Response*

Any changes to the community  
engagement plan?



## Next 60 Days

### Community & Residents with Lived Experience Engagement

- Quarterly stakeholder report
- Onsite engagement July 24-29
- Virtual meetings (as needed)

### SPOC - last week in August

- Present interim report on community priorities to SPOC
- Present recommendations for the structure and process for planning sessions to develop the 5-Year Strategic System Improvement Plan to SPOC

# Closing

## Next meeting:

► August

Please complete doodle poll [by 7/14/2023](#)

Thank you!

