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TO: COUNCIL MEMBERS

FROM: David Whitaker, Director

Legislative Policy Division Staff

DATE: October 31, 2022

RE: RESOLUTION URGING THE CITY OF DETROIT TO ADOPT A

TRANSPORTATION BILL OF RIGHTS

Council President Mary Sheffield requested that the Legislative Policy Division (LPD) draft a RESOLUTION URGING THE CITY OF DETROIT TO ADOPT A TRANSPORTATION BILL OF RIGHTS.

Attached, please find our draft of the aforementioned resolution.

Attachment

RESOLUTION BY COUNCIL PRESIDENT MARY SHEFFIELD

RESOLUTION URGING THE CITY OF DETROIT TO ADOPT A TRANSPORTATION BILL OF RIGHTS

- WHEREAS, The mission of the Detroit City Council is to promote the economic, cultural and physical welfare of Detroit's citizens through Charter-mandated legislative functions; and;
- **WHEREAS**, The Detroit City Council endorses the creation of a Transportation Bill of Rights, which expresses the transportation standards that the citizens of Detroit deserve; and
- **WHEREAS**, The citizens of the City of Detroit regardless of their race, age, gender, disability, and income, all deserve the following transportation standards:
 - 1. Respectful and courteous service;
 - 2. On-time bus service:
 - 3. Clean, safe, and well-maintained public modes of transportation;
 - 4. Receipt of transit information in a timely, transparent and equitable manner;
 - 5. Unobstructed access to shelters, transportation stops, and transit centers;
 - 6. Adequate accommodations for a transit rider's special and other reasonable needs;
 - 7. Adequate and multiple means of notification of disruptions and delays in service;
 - 8. A fare structure that accommodates the financial condition of citizens and promotes increased access to transit services and citizens;
 - 9. Multilingual transportation literature, signage and other communications that make transit services accessible to all citizens;
 - 10. A fair, impartial, and expeditious process for the filing and resolution of complaints and grievances with the Department of Transportation;
 - 11. Public input on transit and service-related decisions before implementation; and
- WHEREAS, In order to ensure that the citizens of Detroit are provided the safe, clean and reliable mode of public transportation they deserve, the Detroit City Council hereby recommends that the tenants spelled out in this resolution be followed to the letter; NOW THEREFORE BE IT
- **RESOLVED**, That the Detroit City Council strongly urges that Mayor Mike Duggan and Detroit's Department of Transportation Director, C. Mikel Oglesby, adopt and implement the Transportation Bill of Rights listed in this resolution as City policy; **THEREFORE**, **BE IT FURTHER**
- **RESOLVED,** That the Detroit City Clerk is directed to send this resolution to Mayor Mike Duggan and Detroit Department of Transportation Director, C. Mikel Oglesby.