

Frequently Called #'s

City of Detroit Phone #'s

Mayor's Office	313-224-3400
City Council	313-224-3443
City Clerk	313-224-3260
Board of Police Commissioners	313-596-1830

City Services

Police/Fire/Health Emergency	911
Police Department	
▪ Telephone Crime Reporting	313-267-4600
▪ Chief of Police	313-596-1800
▪ Detroit Detention Center	313-596-2242
▪ Prisoner Info Hotline	313-267-4601
▪ Detroit Police Victim Assistance	313-833-1660
▪ Vehicle Tows/Impoundment	313-596-2640
▪ Abandoned Vehicles See ClickFix or Report to Precinct	
▪ Downtown Services	313-237-2850
▪ 2nd Precinct	313-596-5200
▪ 3rd Precinct	313-596-5300
▪ 4th Precinct	313-596-5400
▪ 5th Precinct	313-596-5500
▪ 6th Precinct	313-596-5600
▪ 7th Precinct	313-596-5700
▪ 8th Precinct	313-596-5800
▪ 9th Precinct	313-596-5900
▪ 10th Precinct	313-596-1000
▪ 11th Precinct	313-596-1100
▪ 12th Precinct	313-596-1200

Buildings, Safety, Engineering & Environmental

▪ Main	313-224-2733
▪ Business License	313-224-3178
▪ Dangerous Buildings	313-224-3215
▪ Environmental Affairs	313-471-5115

Complaints against Police/DPD staff 313-596-2499

D-DOT 313-933-1300 or 313-224-4400

Employment (City Jobs) www.detroitmi.gov

Finance Department

▪ Citizen Tax Help Center	313-224-3315
▪ Property Tax Division	313-224-3560

Illegal Dumping 313-267-4600

Institute for Population Health 313-309-9350

▪ Substance Abuse	800-467-2452
▪ Dental	313-305-0440
▪ Diseases/HIV	313-876-4000

Inspector General	313- 964-TIPS (8477)
Municipal Parking	313-221-2500
Ombudsman Office	313-224-6000
Parks & Recreation	313-224-1100
Potholes/Sidewalk/Street Repair	313-224-0033
Street Light Outage	313-267-4100
Street Light Installation	313-324-8290
Trash Pickup (weekly & bulk)	
▪ Westside	844-233-8764
▪ Eastside & Southwest	844-464-3587
Tree Removal (Emergency)	313-871-5461
▪ 24-Hour Line	313-590-3336
Traffic Signal (outage/malfunction)	313-267-4100
Water Main Break	313-267-7401
Water Bill Assistance (WRAP)	313-267-8000

Community Programs

THAW (Heat Assistance)	800-866-8429
United Way of Southeast Michigan	211
Birth/Death Certificates	313-224-2117
Mental Health/Opioid Crisis/Trauma	800-249-4141

Civilian Public Safety Training Programs

CERT Community Emergency Response Team	313-596-2590
Citizens Police Academy	313-596-2520

Website/Apps to Use



**IMPROVE
DETROIT**

DetroitMI.gov/ImproveDetroit

SeeClickFix

SeeClickFix.com/Detroit

Apps available at Google Play and the Apple App Store

Detroit Board of Police Commissioners

Commissioner Lisa Carter, District 6

313-269-9312 | carterlbopc@detroitmi.gov

BOPC Administration

Detroit Public Safety Headquarters
1301 Third St. Suite 767 • Detroit, MI 48226
313-596-1830 | bopc@detroitmi.gov

BOPC Office of the Chief Investigator

900 Merrill Plaisance Street • Detroit, MI 48203
313-596-2499

www.detroitmi.gov/BOPC

Detroit Board of Police Commissioners



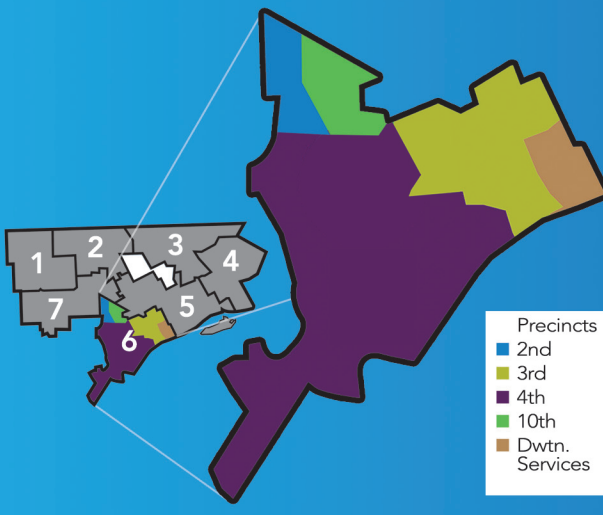
**Lisa
CARTER**
Police Commissioner
DISTRICT 6

About Police Commissioner Carter and the Detroit Board of Police Commissioners

Lisa R. Carter is committed to the safety of the residents of the City of Detroit and the County of Wayne. Commissioner Carter is a lifelong resident of the City of Detroit and graduated from Cass Technical High School. She became a Deputy with the Wayne County Sheriff's Office and retired at the rank of lieutenant after 27 years.

Commissioner Carter has a Bachelor's Degree in Criminal Justice from Concordia University. She is also a graduate of the Eastern Michigan School of Staff and Command and the Central Michigan Law Enforcement Executive Leadership Institute. Currently employed at Wayne State University, she is the Research Assistant-Member Coordinator for the AmeriCorps Urban Safety Project. Carter and her husband Tyrone have two sons.

Police Commissioner Carter won election in 2013 and again in 2017 and 2021 to represent District 6, which includes the 4th Precinct and part of the 2nd, 10th and 3rd precincts. Her peers on the Board have elected her several terms as chair and vice chair. As a national leader, Commissioner Carter has presented at conferences on effective police-community relations.



The Board of Police Commissioners (BOPC) is comprised of 11 members. Seven are elected by districts like City Council members, and four are at-large mayoral appointees approved by Council. All 11 Board members serve without compensation as a vital civilian board to help ensure police powers and practices comply with Constitutional protections and community policing standards.

The 1974 City Charter first established a civilian oversight board. The BOPC derives its current powers and duties from the 2012 Charter, which strengthened independent, citizen oversight.

Authority: The Board has supervisory control and oversight of the Police Department.

Meeting Schedule: The Board is required to meet at least once each week but may vote to recess during the Thanksgiving, Christmas and New Year holidays. All meetings are held in accordance with the Open Meetings Act.

Specific Duties:

- Establish policies, rules and regulations in consultation with the Chief of Police, and with the approval of the Mayor
- Review and approve the departmental budget before its submission to the Mayor
- Receive and resolve any complaint concerning the operation of the Police Department except those involving criminality
- Act as final authority in imposing or reviewing discipline of employees of the department
- Make an annual report to the Mayor, Council, and the public of the department's activities during the previous year, including the handling of crime and complaints, and of future plans

Other Board Responsibilities:

Staff:* The Board appoints a Board Secretary and a Chief Investigator, along with other investigators to handle citizen complaints against police/DPD.

Chief of Police: Whenever the Chief of Police position becomes vacant, the Board is responsible for conducting a professional search to identify qualified candidates. The Board submits a list of the final candidates to the Mayor, who makes the appointment subject to City Council approval.

Police Personnel: The Board appoints a civilian as Director of Police Personnel. The Board also approves all promotions made within the DPD.

Office of the Chief Investigator (OCI): OCI investigates citizen complaints against police and other DPD staff and reports findings to the Board.

Contact OCI to file a complaint against police officers or any other Police Department employee:

Call:

Office: 313-596-2499 Fax: 313-596-2482

Online:

www.detroitmi.gov/BOPC

By Letter or In Person:

900 Merrill Plaisance, Detroit MI 48203

The Detroit Board of Police Commissioners meets weekly on Thursday at 3 p.m. at Detroit Public Safety Headquarters, 1301 Third Avenue, except for the second Thursday of the month when it holds community meetings at 6:30 p.m. in various locations. For meeting schedules, videos, minutes, Zoom and other information, visit: www.detroitmi.gov/BOPC

*All Board appointments are civilian and serve at the pleasure of the Board.