

Frequently Called #'s

City of Detroit Phone #'s

Mayor's Office _____	313-224-3400
City Council _____	313-224-3443
City Clerk _____	313-224-3260
Board of Police Commissioners _____	313-596-1830

City Services

Police/Fire/Health Emergency _____	911
Police Department	
▪ Telephone Crime Reporting _____	313-267-4600
▪ Chief of Police _____	313-596-1800
▪ Detroit Detention Center _____	313-596-2242
▪ Prisoner Info Hotline _____	313-267-4601
▪ Detroit Police Victim Assistance _____	313-833-1660
▪ Vehicle Tows/Impoundment _____	313-596-2640
▪ Abandoned Vehicles See ClickFix or Report to Precinct	
▪ Downtown Services _____	313-237-2850
▪ 2nd Precinct _____	313-596-5200
▪ 3rd Precinct _____	313-596-5300
▪ 4th Precinct _____	313-596-5400
▪ 5th Precinct _____	313-596-5500
▪ 6th Precinct _____	313-596-5600
▪ 7th Precinct _____	313-596-5700
▪ 8th Precinct _____	313-596-5800
▪ 9th Precinct _____	313-596-5900
▪ 10th Precinct _____	313-596-1000
▪ 11th Precinct _____	313-596-1100
▪ 12th Precinct _____	313-596-1200

Buildings, Safety, Engineering & Environmental

▪ Main _____	313-224-2733
▪ Business License _____	313-224-3178
▪ Dangerous Buildings _____	313-224-3215
▪ Environmental Affairs _____	313-471-5115

Complaints against Police/DPD staff _____ 313-596-2499

D-DOT _____ 313-933-1300 or 313-224-4400

Employment (City Jobs) _____ www.detroitmi.gov

Finance Department

▪ Citizen Tax Help Center _____	313-224-3315
▪ Property Tax Division _____	313-224-3560

Illegal Dumping _____ 313-267-4600

Institute for Population Health _____ 313-309-9350

▪ Substance Abuse _____	800-467-2452
▪ Dental _____	313-305-0440
▪ Diseases/HIV _____	313-876-4000

Inspector General _____	313- 964-TIPS (8477)
Municipal Parking _____	313-221-2500
Ombudsman Office _____	313-224-6000
Parks & Recreation _____	313-224-1100
Potholes/Sidewalk/Street Repair _____	313-224-0033
Street Light Outage _____	313-267-4100
Street Light Installation _____	313-324-8290
Trash Pickup (weekly & bulk)	
▪ Westside _____	844-233-8764
▪ Eastside & Southwest _____	844-464-3587
Tree Removal (Emergency) _____	313-871-5461
▪ 24-Hour Line _____	313-590-3336
Traffic Signal (outage/malfunction) _____	313-267-4100
Water Main Break _____	313-267-7401
Water Bill Assistance (WRAP) _____	313-267-8000

Community Programs

THAW (Heat Assistance) _____	800-866-8429
United Way of Southeast Michigan _____	211
Birth/Death Certificates _____	313-224-2117
Mental Health/Opioid Crisis/Trauma _____	800-249-4141

Civilian Public Safety Training Programs

CERT Community Emergency Response Team _____	313-596-2590
Citizens Police Academy _____	313-596-2520

Website/Apps to Use



**IMPROVE
DETROIT**

DetroitMI.gov/ImproveDetroit

SeeClickFix

SeeClickFix.com/Detroit

Apps available at Google Play and the Apple App Store

Detroit Board of Police Commissioners

Commissioner Cedric Banks, District 3

313-920-4237 | banks3bopc@detroitmi.gov

BOPC Administration

Detroit Public Safety Headquarters
1301 Third St. Suite 767 • Detroit, MI 48226
313-596-1830 | bopc@detroitmi.gov

BOPC Office of the Chief Investigator

900 Merrill Plaisance Street • Detroit, MI 48203
313-596-2499

www.detroitmi.gov/BOPC

Detroit Board of Police Commissioners



**Cedric
BANKS**
Police Commissioner
DISTRICT 3

About Police Commissioner Banks and the Detroit Board of Police Commissioners

Cedric Banks is the founder of The Heart of Jesus International Deliverance Church, where he has served as its Senior Pastor since 2006. He also is the author of several books and a freelance writer for multiple prominent publications.

A native Detroiter, he graduated from Cody High School and earned his degree in Chaplaincy through the International Police and Fire Chaplains Association Bible College, where he also was certified in grief counseling.

Commissioner Banks has been serving in the community for many years. Metro area residents know him for organizing or hosting job fairs, marriage and single enrichment conferences, human trafficking awareness forums, and events celebrating seniors and cultivating youth. He believes strongly in connecting the community with resources for nutrition and health and for financial literacy and empowerment. Commissioner Banks is an entrepreneur as well and has created jobs for returning citizens and those with disabilities.

Numerous civic and community organizations have honored Commissioner Banks for his service and leadership. His countless awards and achievements include the Michigan Chronicle's Pastor Salute as one of the Top 50 Pastors in the region; an Appreciation Award from Black Family Development; the Pastor of the Month Award from the Detroit Praise Network (formerly Praise 102.7); and the Distinguished Service Award from the Detroit City Council.

Police Commissioner Cedric Banks won election in November 2021 and represents District 3. The district includes almost all of the 11th Precinct and part of the 9th Precinct. The district also includes small areas of the 5th, 7th, and 12th Precincts.

The Board of Police Commissioners (BOPC) is comprised of 11 members. Seven are elected by districts like City Council members, and four are at-large mayoral appointees approved by Council. All 11 Board members serve without compensation as a vital civilian board to help ensure police powers and practices comply with Constitutional protections and community policing standards.

The 1974 City Charter first established a civilian oversight board. The BOPC derives its current powers and duties from the 2012 Charter, which strengthened independent, citizen oversight.

Authority: The Board has supervisory control and oversight of the Police Department.

Meeting Schedule: The Board is required to meet at least once each week but may vote to recess during the Thanksgiving, Christmas and New Year holidays. All meetings are held in accordance with the Open Meetings Act.

Specific Duties:

- Establish policies, rules and regulations in consultation with the Chief of Police, and with the approval of the Mayor
- Review and approve the departmental budget before its submission to the Mayor
- Receive and resolve any complaint concerning the operation of the Police Department except those involving criminality
- Act as final authority in imposing or reviewing discipline of employees of the department
- Make an annual report to the Mayor, Council, and the public of the department's activities during the previous year, including the handling of crime and complaints, and of future plans

Other Board Responsibilities:

Staff:* The Board appoints a Board Secretary and a Chief Investigator, along with other investigators to handle citizen complaints against police/DPD.

Chief of Police: Whenever the Chief of Police position becomes vacant, the Board is responsible for conducting a professional search to identify qualified candidates. The Board submits a list of the final candidates to the Mayor, who makes the appointment subject to City Council approval.

Police Personnel: The Board appoints a civilian as Director of Police Personnel. The Board also approves all promotions made within the DPD.

Office of the Chief Investigator (OCI): OCI investigates citizen complaints against police and other DPD staff and reports findings to the Board.

Contact OCI to file a complaint against police officers or any other Police Department employee:

Call:

Office: 313-596-2499 Fax: 313-596-2482

Online:

www.detroitmi.gov/BOPC

By Letter or In Person:

900 Merrill Plaisance, Detroit MI 48203

The Detroit Board of Police Commissioners meets weekly on Thursday at 3 p.m. at Detroit Public Safety Headquarters, 1301 Third Avenue, except for the second Thursday of the month when it holds community meetings at 6:30 p.m. in various locations. For meeting schedules, videos, minutes, Zoom and other information, visit: www.detroitmi.gov/BOPC

*All Board appointments are civilian and serve at the pleasure of the Board.